

## 8.2 Error Code List

The following error codes is displayed at the upper right of the screen when the “CLEAR PAPER” or “CALL SERVICE” symbol is blinking.

### Remarks:

Elision character of the “Error code display media”

Panl: Control panel

JLog: JobLog (TopAccess Print Log - Scan Log)

ML: Message Log (TopAccess Message Log)

Noti: Notification

CSV: CSV output (List print)

Y: Yes

2nd: An error status has been detected twice (= error code has been determined)

5th: An error status has been detected five times (= error code has been determined)

### 8.2.1 Jam

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
E010	Paper exit jam	Paper Ejection Misfeed - Please Clear Paper Path.	Jam not reaching the exit sensor	-	-	Y	Y	Y	P. 8-105
E011	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Transfer belt paper-clinging jam	-	-	Y	Y	Y	P. 8-121
E013	Other paper jam		Paper not reaching the registration pass sensor jam	Y	-	-	-	Y	P. 8-122
E020	Paper exit jam	Paper Ejection Misfeed - Please Clear Paper Path.	Stop jam at the exit sensor	-	-	Y	Y	Y	P. 8-106
E030	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Power-ON jam	-	-	Y	Y	Y	P. 8-124
E061	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Incorrect paper size setting for 1st drawer	-	-	Y	Y	Y	P. 8-125
E062	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Incorrect paper size setting for 2nd drawer	-	-	Y	Y	Y	P. 8-125
E063	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Incorrect paper size setting for PFP upper drawer	-	-	Y	Y	Y	P. 8-125
E064	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Incorrect paper size setting for PFP lower drawer	-	-	Y	Y	Y	P. 8-125
E065	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Incorrect paper size setting for bypass tray	-	-	Y	Y	Y	P. 8-125
E090	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Image data delay jam	-	-	Y	Y	Y	P. 8-125
E091	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Motor-ON time-out jam	-	-	Y	Y	Y	P. 8-125
E0A0	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Image transport ready time-out jam	-	-	Y	Y	Y	P. 8-126

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
E110	Paper misfeeding	Paper Insertion Misfeed - Please Clear Paper Path.	ADU misfeeding (paper not reaching the registration sensor)	-	-	Y	Y	Y	P. 8-108
E120	Paper misfeeding	Paper Insertion Misfeed - Please Clear Paper Path.	Bypass misfeeding (paper not reaching the bypass feed sensor)	-	-	Y	Y	Y	P. 8-108
E130	Paper misfeeding	Paper Insertion Misfeed - Please Clear Paper Path.	1st drawer misfeeding (paper not reaching the 1st drawer feed sensor)	-	-	Y	Y	Y	P. 8-109
E140	Paper misfeeding	Paper Insertion Misfeed - Please Clear Paper Path.	2nd drawer misfeeding (paper not reaching the 2nd drawer feed sensor)	-	-	Y	Y	Y	P. 8-109
E150	Paper misfeeding	Paper Insertion Misfeed - Please Clear Paper Path.	PFP upper drawer misfeeding (paper not reaching the PFP upper drawer feed sensor)	-	-	Y	Y	Y	P. 8-110
E160	Paper misfeeding	Paper Insertion Misfeed - Please Clear Paper Path.	PFP lower drawer misfeeding (paper not reaching the PFP lower drawer feed sensor)	-	-	Y	Y	Y	P. 8-110
E190	Paper misfeeding	Paper Insertion Misfeed - Please Clear Paper Path.	T-LCF misfeeding (paper not reaching the T-LCF transport sensor)	-	-	Y	Y	Y	P. 8-111
E200	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	1st drawer transport jam (paper not reaching the registration sensor)	-	-	Y	Y	Y	P. 8-112
E210	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	2nd drawer transport jam (paper not reaching the registration sensor)	-	-	Y	Y	Y	P. 8-112
E220	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	2nd drawer transport jam (paper not reaching the feed sensor)	-	-	Y	Y	Y	P. 8-113
E270	Paper transport jam	Paper Insertion Misfeed - Please Clear Paper Path.	Bypass transport jam (paper not reaching the registration sensor)	-	-	Y	Y	Y	P. 8-112
E300	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP upper drawer transport jam (paper not reaching the registration sensor)	-	-	Y	Y	Y	P. 8-112
E310	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP upper drawer transport jam (paper not reaching the feed sensor)	-	-	Y	Y	Y	P. 8-113

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
E320	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP upper drawer transport jam (paper not reaching the 2nd drawer paper feed sensor)	-	-	Y	Y	Y	P. 8-114
E330	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP lower drawer transport jam (paper not reaching the registration sensor)	-	-	Y	Y	Y	P. 8-112
E340	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP lower drawer transport jam (paper not reaching the feed sensor)	-	-	Y	Y	Y	P. 8-113
E350	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP lower drawer transport jam (paper not reaching the 2nd drawer feed sensor)	-	-	Y	Y	Y	P. 8-114
E360	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP lower drawer transport jam (paper not reaching the PFP upper drawer feed sensor)	-	-	Y	Y	Y	P. 8-114
E3C0	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	LCF transport jam (paper not reaching the registration sensor)	-	-	Y	Y	Y	P. 8-112
E3D0	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	LCF transport jam (paper not reaching the feed sensor)	-	-	Y	Y	Y	P. 8-113
E3E0	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	LCF transport jam (paper not reaching the 2nd drawer paper feed sensor)	-	-	Y	Y	Y	P. 8-114
E410	Cover open jam	Paper Misfeed in Printer - Please Clear Paper Path.	Front cover open jam	-	-	Y	Y	Y	P. 8-129
E420	Cover open jam	Paper Misfeed in Printer - Please Clear Paper Path.	PFP side cover open jam	-	-	Y	Y	Y	P. 8-129
E430	Cover open jam	Paper Misfeed in Printer - Please Clear Paper Path.	Duplexing unit cover open jam	-	-	Y	Y	Y	P. 8-130
E440	Cover open jam	Paper Misfeed in Printer - Please Clear Paper Path.	Jam access cover open jam	-	-	Y	Y	Y	P. 8-130
E450	Cover open jam	Paper Misfeed in Printer - Please Clear Paper Path.	LCF side cover open jam	-	-	Y	Y	Y	P. 8-130
E480	Cover open jam	Paper Misfeed in Printer - Please Clear Paper Path.	Bridge unit open jam	-	-	Y	Y	Y	P. 8-131
E490	Cover open jam	Paper Misfeed in Printer - Please Clear Paper Path.	Job separator cover open jam	Y	-	Y	Y	Y	P. 8-131

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
E510	Paper transport jam	Paper Misfeed in Automatic Duplexing Unit - Please Clear Paper Path.	Paper not reaching the ADU entrance sensor jam	-	-	Y	Y	Y	P. 8-115
E520	Paper transport jam	Paper Misfeed in Automatic Duplexing Unit - Please Clear Paper Path.	Stop jam in the ADU	-	-	Y	Y	Y	P. 8-116
E550	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Paper remaining jam on the transport path	-	-	Y	Y	Y	P. 8-126
E551	Other paper jam	[Error] Paper Misfeed in the engine. Please clear paper path	Paper remaining jam on the transport path (when a service call occurs)	-	-	Y	Y	Y	P. 8-127
E552	Other paper jam	[Error] Paper Misfeed in the engine. Please clear paper path	Paper remaining jam on the transport path (when the cover is closed)	-	-	Y	Y	Y	P. 8-127
E570	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	Jam not reaching the reverse sensor	-	-	Y	Y	Y	P. 8-116
E580	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	Stop jam at the reverse sensor	-	-	Y	Y	Y	P. 8-117
E712	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Jam not reaching the DSDF registration sensor	-	-	Y	-	Y	P. 8-132
	RADF jam		Jam not reaching the original registration sensor	-	-	Y	-	Y	P. 8-132
E714	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	DSDF feed signal reception jam	-	-	Y	-	Y	P. 8-132
	RADF jam		Feed signal reception jam	-	-	Y	-	Y	P. 8-133
E717	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original not reaching the DSDF original feed sensor jam	-	-	Y	-	Y	P. 8-133
E718	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original setting jam / Original tray lift abnormality	-	-	Y	-	Y	P. 8-134
E721	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original not reaching the DSDF read-in sensor-1 jam	-	-	Y	-	Y	P. 8-135
	RADF jam		Jam not reaching the read sensor	-	-	Y	-	Y	P. 8-135

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
E722	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original not reaching the DSDF exit sensor jam	-	-	Y	-	Y	P. 8-136
	RADF jam		Jam not reaching the original exit / reverse sensor (during scanning)	-	-	Y	-	Y	P. 8-136
E724	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original stopping at the DSDF registration sensor jam	-	-	Y	-	Y	P. 8-137
	RADF jam		Stop jam at the registration sensor	-	-	Y	-	Y	P. 8-137
E725	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original stopping at the DSDF read-in sensor-1 jam	-	-	Y	-	Y	P. 8-138
	RADF jam		Stop jam at the read sensor	-	-	Y	-	Y	P. 8-138
E726	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Transport / exit signal reception jam	-	-	Y	-	Y	P. 8-139
	RADF jam		Transport / exit signal reception jam	-	-	Y	-	Y	P. 8-139
E727	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original not reaching the DSDF read-in sensor-2 jam	-	-	Y	-	Y	P. 8-140
E729	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original stopping at the DSDF read-in sensor-2 jam	-	-	Y	-	Y	P. 8-141
E731	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original stopping at the DSDF exit sensor jam	-	-	Y	-	Y	P. 8-141
	RADF jam		Stop jam at the original exit / reverse sensor	-	-	Y	-	Y	P. 8-142
E762	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original remaining at the DSDF registration sensor jam	-	-	Y	-	Y	P. 8-142
E769	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original remaining at the DSDF feed sensor jam	-	-	Y	-	Y	P. 8-143
E770	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original remaining at the DSDF original width detection sensor-1 jam	-	-	Y	-	Y	P. 8-143
E771	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original remaining at the DSDF original width detection sensor-2 jam	-	-	Y	-	Y	P. 8-144

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
E774	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original remaining at the DSDF read-in sensor-1 jam	-	-	Y	-	Y	P. 8-144
E775	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original remaining at the DSDF read-in sensor-2 jam	-	-	Y	-	Y	P. 8-145
E777	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	Original remaining at the DSDF exit sensor jam	-	-	Y	-	Y	P. 8-145
E860	RADF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	RADF jam access cover open jam	-	-	Y	-	Y	P. 8-145
E860	DSDF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	DSDF original jam access cover open jam / DSDF shading sheet HP sensor abnormal	-	-	Y	-	Y	P. 8-146
E870	RADF jam	Paper Misfeed in Automatic Document Feeder - Please Clear Paper Path.	RADF open jam	-	-	Y	-	Y	P. 8-147
E910	Finisher jam (Bridge unit)	Paper Misfeed in Printer - Please Clear Paper Path.	Paper not reaching the bridge unit transport sensor-1	Y	-	Y	Y	Y	P. 8-148
E920	Finisher jam (Bridge unit)	Paper Misfeed in Printer - Please Clear Paper Path.	Paper stopping at the bridge unit transport sensor-1	Y	-	Y	Y	Y	P. 8-148
E930	Finisher jam (Bridge unit)	Paper Misfeed in Printer - Please Clear Paper Path.	Paper not reaching the bridge unit transport sensor-2	Y	-	Y	Y	Y	P. 8-149
E940	Finisher jam (Bridge unit)	Paper Misfeed in Printer - Please Clear Paper Path.	Paper stopping at the bridge unit transport sensor-2	Y	-	Y	Y	Y	P. 8-149
E950	Job separator jam	Paper Misfeed in Printer - Please Clear Paper Path.	Jam not reaching the JSP feed sensor	Y	-	Y	Y	Y	P. 8-151
E951	Job separator jam	Paper Misfeed in Printer - Please Clear Paper Path.	Stop jam at the JSP feed sensor	Y	-	Y	Y	Y	P. 8-151
E9F0	Finisher jam Hole punch unit	Hole Punch Unit Misfeed in Finisher - Please Clear Hole Punch.	Punching jam	Y	-	Y	Y	Y	P. 8-171
EA10	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport delay jam	Y	-	Y	Y	Y	P. 8-152
EA20	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport stop jam	Y	-	Y	Y	Y	P. 8-153
EA21	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper size error jam (transport sensor)	Y	-	Y	Y	Y	P. 8-154

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
EA22	Finisher jam Hole punch unit	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper size error jam (Paper position sensor)	-	-	Y	Y	Y	P. 8-154
EA23	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper stopping jam (transport sensor)	-	-	Y	Y	Y	P. 8-155
EA24	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport delay jam (between entrance and transport sensor)	-	-	Y	Y	Y	P. 8-155
EA25	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam in Finisher (after paper stack was exited)	-	-	Y	Y	Y	P. 8-156
EA26	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport stop jam (stop command request)	-	-	Y	Y	Y	P. 8-157 P. 8-157
EA27	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam in Finisher	-	-	Y	Y	Y	P. 8-157
EA28	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam (paper holder plate operation delay)	-	-	Y	Y	Y	P. 8-158
EA29	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam (stack transport delay)	-	-	Y	Y	Y	P. 8-158
EA2A	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam in the Finisher (between the entrance path and middle path sensor)	-	-	Y	Y	Y	P. 8-159
EA2B	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam in the Finisher (middle path sensor)	-	-	Y	Y	Y	P. 8-159
EA2C	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam in the Finisher (between the entrance path and sub-path sensor)	-	-	Y	Y	Y	P. 8-160
EA2D	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam in the Finisher (sub-path sensor)	-	-	Y	Y	Y	P. 8-160
EA2E	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport remaining jam in the Finisher (sub- path sensor)	-	-	Y	Y	Y	P. 8-161
EA31	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Transport path paper remaining jam	Y	-	Y	Y	Y	P. 8-161
EA32	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Exit paper remaining jam	Y	-	Y	Y	Y	P. 8-162
EA40	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Cover open jam	Y	-	Y	Y	Y	P. 8-163

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
EA50	Finisher jam (Finisher section)	Staple Jam in Finisher - Please Clear Staple.	Stapling jam	Y	-	Y	Y	Y	P. 8-164
EA60	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Early arrival jam	Y	-	Y	Y	Y	P. 8-164
EA70	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Stack exit belt home position error	Y	-	Y	Y	Y	P. 8-165
EA90	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Cover open jam	Y	-	Y	Y	Y	P. 8-167
EAA0	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper remaining jam in Saddle Stitch Unit	Y	-	Y	Y	Y	P. 8-167
EAB0	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper transport jam in Saddle Stitch Unit	Y	-	Y	Y	Y	P. 8-168
EAB1	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper size error jam	Y	-	Y	Y	Y	P. 8-169
EAD0	Other paper jam	Paper Misfeed in Printer - Please Clear Paper Path.	Print end command time-out jam	-	-	Y	Y	Y	P. 8-172
EAE0	Finisher jam	Paper Misfeed in Printer - Please Clear Paper Path.	Receiving time-out jam	-	-	Y	Y	Y	P. 8-172
EAFA	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Stack exit roller home position sensor detection error	Y	-	Y	Y	Y	P. 8-166
EAFA	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Stapler unit sliding motor home position detection error	Y	-	Y	Y	Y	-
EAFB	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Stapler movement error	Y	-	Y	Y	Y	P. 8-231
EAFD	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Movable tray height error	Y	-	Y	Y	Y	P. 8-227
EAFD	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Movable tray movement error	Y	-	Y	Y	Y	P. 8-228
EAFE	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Assist guide cam position error	Y	-	Y	Y	Y	P. 8-225
EB30	Other paper jams	Paper Misfeed in Printer - Please Clear Paper Path.	Ready time-out jam	-	-	Y	Y	Y	P. 8-172
EB50	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	Paper remaining on the transport path due to multiple feeding	-	-	Y	Y	Y	P. 8-118

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
EB60	Paper transport jam	Paper Misfeed in Printer - Please Clear Paper Path.	Paper remaining on the transport path due to multiple feeding	-	-	Y	Y	Y	P. 8-120
ED10	Finisher jam (Hole Punch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Skew adjustment motor home position detection error	Y	-	Y	Y	Y	P. 8-173
ED11	Finisher jam (Hole Punch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Sideways adjustment motor home position detection error	Y	-	Y	Y	Y	P. 8-173
ED13	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Front alignment plate home position error	Y	-	Y	Y	Y	P. 8-174
ED14	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Rear alignment plate home position error	Y	-	Y	Y	Y	P. 8-177
ED15	Finisher jam (Finisher section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paddle home position error	Y	-	Y	Y	Y	P. 8-175
ED16	Finisher jam	Paper Misfeed in Finisher - Please Clear Paper Path.	Buffer tray home position error	Y	-	Y	Y	Y	P. 8-175
EF10	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Paper not supported for saddle stitch finisher	Y	-	Y	Y	Y	P. 8-176
EF11	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch finisher stapling error (front)	Y	-	Y	Y	Y	P. 8-176
EF12	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch finisher stapling error (rear)	Y	-	Y	Y	Y	P. 8-176
EF13	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch unit paper holding home position detection error	Y	-	Y	Y	Y	P. 8-177
EF14	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch unit paper exit jam	Y	-	Y	Y	Y	P. 8-177
EF15	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch finisher side alignment motor home position detection abnormality	Y	-	Y	Y	Y	P. 8-184
EF16	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch finisher stacker motor home position detection abnormality	Y	-	Y	Y	Y	P. 8-185
EF17	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch finisher folding blade home position detection abnormality	Y	-	Y	Y	Y	P. 8-185

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
EF18	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch finisher additional folding roller home position detection abnormality	Y	-	Y	Y	Y	P. 8-186
EF19	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch unit paper folding jam	Y	-	Y	Y	Y	P. 8-186
EF20	Finisher jam (Saddle stitch section)	Paper Misfeed in Finisher - Please Clear Paper Path.	Saddle stitch unit stacker jam	-	-	Y	Y	Y	P. 8-188

## 8.2.2 Service call

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
C020	Drive system related service call	Fatal Error - Please Contact Service Technician.	Developer drive motor abnormality	2nd	-	Y	Y	Y	P. 8-189
C040	Paper feeding system related service call	Printer Input Error.	PFP motor abnormality	Y	-	Y	Y	Y	P. 8-190
C130	Paper feeding system related service call	Printer Input Error.	1st drawer tray abnormality	Y	-	Y	Y	Y	P. 8-191
C140	Paper feeding system related service call	Printer Input Error.	2nd drawer tray abnormality	Y	-	Y	Y	Y	P. 8-191
C150	Paper feeding system related service call	Printer Input Error.	PFP upper drawer tray abnormality	Y	-	Y	Y	Y	P. 8-192
C160	Paper feeding system related service call	Printer Input Error.	PFP lower drawer tray abnormality	Y	-	Y	Y	Y	P. 8-192
C180	Paper feeding system related service call	Printer Input Error.	LCF tray-up motor abnormality	Y	-	Y	Y	Y	P. 8-193
C1A0	Paper feeding system related service call	Printer Input Error.	LCF end fence motor abnormality	Y	-	Y	Y	Y	P. 8-194
C1B0	Paper feeding system related service call	Printer Input Error.	LCF transport motor abnormality	Y	-	Y	Y	Y	P. 8-195
C260	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Peak detection error	2nd	-	Y	Y	Y	P. 8-196
C262	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Communication error	2nd	-	Y	Y	Y	P. 8-197
C270	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Carriage home position sensor not turning OFF within a specified period of time / Downloading firmware with an incorrect model	Y	-	Y	Y	Y	P. 8-197
C280	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Carriage home position sensor not turning ON within a specified period of time	Y	-	Y	Y	Y	P. 8-198
C290	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Scanner fuse blowout	2nd	-	Y	Y	Y	P. 8-199
C370	Copy process related service call	Fatal Error - Please Contact Service Technician.	Transfer belt abnormality	2nd	-	Y	Y	Y	P. 8-263

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
C380	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-K abnormality (upper limit)	2nd	-	Y	Y	Y	P. 8-263
C381	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-K abnormality (lower limit)	2nd	-	Y	Y	Y	P. 8-264
C390	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-C abnormality (upper limit)	2nd	-	Y	Y	Y	P. 8-265
C391	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-C abnormality (lower limit)	2nd	-	Y	Y	Y	P. 8-266
C3A0	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-M abnormality (upper limit)	2nd	-	Y	Y	Y	P. 8-266
C3A1	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-M abnormality (lower limit)	2nd	-	Y	Y	Y	P. 8-267
C3B0	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-Y abnormality (upper limit)	2nd	-	Y	Y	Y	P. 8-268
C3B1	Copy process related service call	Fatal Error - Please Contact Service Technician.	Auto-toner sensor-Y abnormality (lower limit)	2nd	-	Y	Y	Y	P. 8-269
C3E1	Copy process related service call	Fatal Error - Please Contact Service Technician.	Drum / cleaner / charger unit replacement (old-new) detection abnormality	2nd	-	Y	Y	Y	P. 8-269
C440	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Heater abnormality after abnormality judgment (temperature abnormality at printing status)	Y	-	Y	Y	Y	P. 8-200
C445	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Fusing temperature abnormality after abnormality judgment (pre-running end temperature abnormality)	Y	-	Y	Y	Y	P. 8-200
C446	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Fusing temperature abnormality after abnormality judgment (pre-running end temperature abnormality)	Y	-	Y	Y	Y	P. 8-200

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
C447	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Fusing temperature abnormality after abnormality judgment (temperature abnormality at ready status / during printing)	Y	-	Y	Y	Y	P. 8-200
C449	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Fusing temperature abnormality after abnormality judgment (high temperature abnormality)	Y	-	Y	Y	Y	P. 8-200
C471	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	IH board initialization abnormality	2nd	-	Y	Y	Y	P. 8-201
C472	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Power supply abnormality	Y	-	Y	Y	Y	P. 8-201
C473	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Power voltage upper limit abnormality	2nd	-	Y	Y	Y	P. 8-202
C474	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Power voltage lower limit abnormality	2nd	-	Y	Y	Y	P. 8-202
C480	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	IGBT high temperature abnormality	2nd	-	Y	Y	Y	P. 8-202
C4B0	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Status counter abnormality	Y	-	Y	Y	Y	P. 8-203
C4B1	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Fuser unit voltage judgment abnormality	2nd	-	Y	Y	Y	P. 8-203
C4B2	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	IH firmware combination error	2nd	-	Y	Y	Y	P. 8-203
C4C0	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Fuser unit old / new detection fuse abnormality	2nd	-	Y	Y	Y	P. 8-204
C4E0	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Pressure roller release abnormality	2nd	-	Y	Y	Y	P. 8-204
C4E1	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Pressure roller contact / semi-contact abnormality	2nd	-	Y	Y	Y	P. 8-204

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
C4E2	Fuser unit related service call	Fatal Error - Please Contact Service Technician.	Fuser belt rotation detection sensor abnormality	2nd	-	Y	Y	Y	P. 8-205
C550	DSDF service call	Fatal Error - Please Contact Service Technician.	Communication error between the scanner and DF	5th	-	Y	Y	Y	P. 8-207
	RADF service call			5th	-	Y	Y	Y	P. 8-207
C551	DSDF / RADF service call	Fatal Error - Please Contact Service Technician.	DF model detection error	2nd	-	Y	Y	Y	P. 8-211
C552	DSDF / RADF service call	Fatal Error - Please Contact Service Technician.	DF abnormality	5th	-	Y	Y	Y	P. 8-211
C553	DSDF service call	Fatal Error - Please Contact Service Technician.	DSDF CCD-module Peak detection error	5th	-	Y	Y	Y	P. 8-211
C554	DSDF service call	Fatal Error - Please Contact Service Technician.	AFE communication error	5th	-	Y	Y	Y	P. 8-212
C560	Communication related service call	Fatal Error - Please Contact Service Technician.	Communication error between Engine-CPU and PFC board	5th	-	Y	Y	Y	P. 8-208
C580	Option related service call	Printer Output Error.	Communication error between the LGC board and the finisher	5th	-	Y	Y	Y	P. 8-208
C5A0	Circuit related service call	Fatal Error - Please Contact Service Technician.	EEPROM abnormality (LGC board)	Y	-	Y	Y	Y	P. 8-216
C5A1	Circuit related service call	Fatal Error - Please Contact Service Technician.	EEPROM data abnormality (LGC board)	Y	-	Y	Y	Y	P. 8-216
C730	DSDF service call	Automatic Document Feeder Error - Please Contact Service Technician.	DSDF EEPROM writing error	2nd	-	Y	Y	Y	P. 8-213
C7B0	DSDF service call	Automatic Document Feeder Error - Please Contact Service Technician.	Initial time-out error	5th	-	Y	Y	Y	P. 8-213
C8C0	DSDF service call	Automatic Document Feeder Error - Please Contact Service Technician.	DSDF read-in sensor-1 automatic adjustment error	2nd	-	Y	Y	Y	P. 8-213
C8E0	DSDF / RADF service call	Automatic Document Feeder Error - Please Contact Service Technician.	DF control abnormality (communication protocol abnormality)	5th	-	Y	Y	Y	P. 8-214

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
C900	Circuit related service call	Fatal Error - Please Contact Service Technician.	Connection error between the SYS board and the LGC board	2nd	-	Y	Y	Y	P. 8-216
C911	Toner cartridge related service call	Failed to access to the toner IC chip	Toner cartridge PC board access abnormality (K)	-	-	Y	Y	Y	P. 8-217
C912	Toner cartridge related service call	Failed to access to the toner IC chip	Toner cartridge PC board access abnormality (C)	-	-	Y	Y	Y	P. 8-217
C913	Toner cartridge related service call	Failed to access to the toner IC chip	Toner cartridge PC board access abnormality (M)	-	-	Y	Y	Y	P. 8-217
C914	Toner cartridge related service call	Failed to access to the toner IC chip	Toner cartridge PC board access abnormality (Y)	-	-	Y	Y	Y	P. 8-217
C916	Circuit related service call	Fatal Error - Please Contact Service Technician.	Sub-CPU access abnormality	2nd	-	Y	Y	Y	P. 8-217
C940	Circuit related service call	Fatal Error - Please Contact Service Technician.	Engine-CPU abnormality	2nd	-	Y	Y	Y	P. 8-218
C962	Circuit related service call	Fatal Error - Please Contact Service Technician.	LGC board ID abnormality	Y	-	Y	Y	Y	P. 8-218
C963	Circuit related service call	[Error] Printer Needs Attention: Call for service	Connection detection error between the SYS board and the LGC board	2nd	-	Y	Y	Y	P. 8-218
C964	Circuit related service call	Fatal Error - Please Contact Service Technician.	LGC board boot process abnormality	2nd	-	Y	Y	Y	P. 8-219
C970	Process related service call	Fatal Error - Please Contact Service Technician.	High-voltage transformer abnormality	2nd	-	Y	Y	Y	P. 8-270
C9E0	Circuit related service call	Scanner Error - Please Contact Service Technician.	Connection error between the scanner CPU and the system CPU	Y	-	Y	Y	Y	P. 8-219
CA00	Image control related service call	Fatal Error - Please Contact Service Technician.	Color registration abnormality	2nd	-	Y	Y	Y	P. 8-247
CA10	Laser optical unit related service call	Fatal Error - Please Contact Service Technician.	Polygonal motor abnormality	2nd	-	Y	Y	Y	P. 8-221
CA20	Laser optical unit related service call	Fatal Error - Please Contact Service Technician.	H-Sync detection error (K, Y)	2nd	-	Y	Y	Y	P. 8-221
CA21	Laser optical unit related service call	Fatal Error - Please Contact Service Technician.	H-Sync detection error (K)	2nd	-	Y	Y	Y	P. 8-221

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
CA22	Laser optical unit related service call	Fatal Error - Please Contact Service Technician.	H-Sync detection error (Y)	2nd	-	Y	Y	Y	P. 8-221
CA60	Laser optical unit related service call	Fatal Error - Please Contact Service Technician.	LSU thermistor-1 abnormality	2nd	-	Y	Y	Y	P. 8-222
CA61	Laser optical unit related service call	Fatal Error - Please Contact Service Technician.	LSU thermistor-2 abnormality	2nd	-	Y	Y	Y	P. 8-223
CB00	Finisher related service call	Fatal Error - Please Contact Service Technician.	Finisher communication error	5th	-	Y	Y	Y	P. 8-224
CB10	Finisher related service call	Printer Output Error.	Entrance motor abnormality	2nd	-	Y	Y	Y	P. 8-224
CB11	Finisher related service call	Fatal Error - Please Contact Service Technician.	Buffer tray guide motor abnormality	5th	-	Y	Y	Y	P. 8-224
CB13	Finisher related service call	Fatal Error - Please Contact Service Technician.	Finisher exit motor abnormality	2nd	-	Y	Y	Y	P. 8-225
CB14	Finisher related service call	Fatal Error - Please Contact Service Technician.	Finisher assist guide motor abnormality	5th	-	Y	Y	Y	P. 8-225
CB15	Finisher related service call	Fatal Error - Please Contact Service Technician.	Catching motor abnormality	5th	-	Y	Y	Y	P. 8-226
CB30	Finisher related service call	Printer Output Error.	[MJ-1042] Movable tray shift motor abnormality [MJ-1109/1110] Movable tray shift motor abnormality	2nd	-	Y	Y	Y	P. 8-226 P. 8-227
CB31	Finisher related service call	Fatal Error - Please Contact Service Technician.	Movable tray paper-full detection error	5th	-	Y	Y	Y	P. 8-228
CB40	Finisher related service call	Printer Output Error.	[MJ-1042] Front alignment plate home position detection error [MJ-1109/1110] Front alignment motor abnormality	5th	-	Y	Y	Y	P. 8-229 P. 8-229
CB50	Finisher related service call	Printer Output Error.	[MJ-1042] Stapler home position detection error [MJ-1109/1110] Stapler home position error	5th	-	Y	Y	Y	P. 8-230 P. 8-230

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
CB51	Finisher related service call	Fatal Error - Please Contact Service Technician.	[MJ-1042] Stapler unit sliding home position detection error [MJ-1109/1110] Stapler shift home position error	5th	-	Y	Y	Y	P. 8-231  P. 8-231
CB60	Finisher related service call	Printer Output Error.	Stapler unit shift motor abnormality	5th	-	Y	Y	Y	P. 8-232
CB80	Finisher related service call	Printer Output Error.	[MJ-1042] Finisher control PC board backup RAM error [MJ-1109/1110] Backup RAM data abnormality	2nd	-	Y	Y	Y	P. 8-232  P. 8-232
CB81	Finisher related service call	Fatal Error - Please Contact Service Technician.	Flash ROM abnormality	2nd	-	Y	Y	Y	P. 8-233
CB82	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Finisher - Main program error	2nd	-	Y	Y	Y	P. 8-233
CB83	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Saddle stitch finisher - Main program error	2nd	-	Y	Y	Y	P. 8-233
CB84	Finisher related service call (Hole punch unit)	Hole punch unit - Main program error	Hole punch unit - Main program error	2nd	-	Y	Y	Y	P. 8-234
CB92	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Saddle stitch finisher RAM abnormality	2nd	-	Y	Y	Y	P. 8-234
CB93	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Saddle stitch finisher additional folding motor abnormality	5th	-	Y	Y	Y	P. 8-234
CB94	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Saddle transport motor abnormality	5th	-	Y	Y	Y	P. 8-235
CB95	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Saddle stitch finisher stacker motor abnormality	5th	-	Y	Y	Y	P. 8-235
CBA0	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Front saddle stapler home position error	5th	-	Y	Y	Y	P. 8-235
CBB0	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Rear saddle stapler home position error	5th	-	Y	Y	Y	P. 8-236
CBC0	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Saddle stitch finisher side alignment motor abnormality	5th	-	Y	Y	Y	P. 8-236

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
CBE0	Finisher related service call (Saddle stitch unit)	Fatal Error - Please Contact Service Technician.	Saddle stitch finisher folding motor abnormality	5th	-	Y	Y	Y	P. 8-237
CC02	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Stack exit roller nip home position detection error	2nd	-	Y	Y	Y	P. 8-237
CC20	Finisher related service call	Fatal Error - Please Contact Service Technician.	Saddle stitch communication error	2nd	-	Y	Y	Y	P. 8-237
CC30	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Stack transport motor abnormality	5th	-	Y	Y	Y	P. 8-238
CC31	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Transport motor abnormality	2nd	-	Y	Y	Y	P. 8-238
CC41	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Assist guide cam home position abnormality	2nd	-	Y	Y	Y	P. 8-239
CC51	Finisher related service call (Hole punch unit)	Fatal Error - Please Contact Service Technician.	[MJ-1042] (When MJ-6011 is installed) Punch unit sliding motor abnormality [MJ-1109/1110] (When MJ-6105 is installed) Sideways adjustment motor abnormality	2nd	-	Y	Y	Y	P. 8-239 P. 8-240
CC52	Finisher related service call (Hole punch unit)	Fatal Error - Please Contact Service Technician.	Skew adjustment motor abnormality	5th	-	Y	Y	Y	P. 8-240
CC54	Finisher related service call (Hole punch unit)	Fatal Error - Please Contact Service Technician.	Paper detection sensors abnormality	2nd	-	Y	Y	Y	P. 8-241
CC60	Finisher related service call (Hole punch unit)	Fatal Error - Please Contact Service Technician.	Punch motor abnormality	2nd	-	Y	Y	Y	P. 8-241
CC61	Finisher related service call (Hole punch unit)	Fatal Error - Please Contact Service Technician.	[MJ-1042] (When MJ-6011 is installed) Punch motor abnormality [MJ-1109/1110] (When MJ-6105 is installed) Punch motor home position detection error	5th	-	Y	Y	Y	P. 8-241 P. 8-242
CC71	Finisher related service call (Hole punch unit)	Fatal Error - Please Contact Service Technician.	Punch ROM checksum error	Y	-	Y	Y	Y	P. 8-242

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
CC72	Finisher related service call (Hole punch unit)	Fatal Error - Please Contact Service Technician.	Punch RAM read / write error	Y	-	Y	Y	Y	P. 8-243
CC80	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	[MJ-1042] Front alignment motor abnormality [MJ-1109/1110] Rear alignment motor abnormality	2nd	-	Y	Y	Y	P. 8-243 P. 8-243
CC93	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Knurled roller shift solenoid abnormality	2nd	-	Y	Y	Y	P. 8-244
CC94	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Fan motor abnormality	2nd	-	Y	Y	Y	P. 8-245
CCF1	Finisher related service call (Finisher section)	Fatal Error - Please Contact Service Technician.	Tray safety switch abnormality	2nd	-	Y	Y	Y	P. 8-245
CD40	Copy process related service call	Fatal Error - Please Contact Service Technician.	Waste toner box full error	-	-	Y	Y	Y	P. 8-271
CDE0	Finisher related service call (Finisher section)	Printer Output Error.	Paddle motor abnormality	5th	-	Y	Y	Y	P. 8-245
CE00	Finisher related service call	Fatal Error - Please Contact Service Technician.	Communication error between the finisher and the punch unit	5th	-	Y	Y	Y	P. 8-246
CE10	Image control related service call	Fatal Error - Please Contact Service Technician.	Image quality sensor abnormality (OFF level)	2nd	-	Y	Y	Y	P. 8-253
CE20	Image control related service call	Fatal Error - Please Contact Service Technician.	Image quality sensor abnormality (no pattern level)	2nd	-	Y	Y	Y	P. 8-254
CE40	Image control related service call	Fatal Error - Please Contact Service Technician.	Image quality control test pattern abnormality	2nd	-	Y	Y	Y	P. 8-256
CE41	Image control related service call	Fatal Error - Please Contact Service Technician.	Image quality TRC control test pattern abnormality	2nd	-	Y	Y	Y	P. 8-259
CE50	Image control related service call	Fatal Error - Please Contact Service Technician.	Temperature / humidity sensor abnormality	2nd	-	Y	Y	Y	P. 8-260
CE70	Image control related service call	Fatal Error - Please Contact Service Technician.	Drum drive switching abnormality	2nd	-	Y	Y	Y	P. 8-260
CE90	Image control related service call	Fatal Error - Please Contact Service Technician.	Drum thermistor abnormality	2nd	-	Y	Y	Y	P. 8-262

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
CF10	Finisher related service call	Printer Output Error.	Communication module writing failure	2nd	-	Y	Y	Y	P. 8-246
F070	Communication related service call	Fatal Error - Please Contact Service Technician.	Communication error between the system-CPU and the engine-CPU	5th	-	Y	Y	Y	P. 8-208
F071	Communication related service call	Fatal Error - Please Contact Service Technician.	Communication initialization error between the system-CPU and the engine-CPU	2nd	-	Y	Y	-	P. 8-209
F074		Fatal Error - Please Contact Service Technician.	Communication error between the system-CPU and the engine-CPU (engine-CPU response abnormality)	5th	-	Y	Y	Y	P. 8-209
F090	Circuit related service call	Fatal Error - Please Contact Service Technician.	SRAM abnormality on the SYS board	Y	-	Y	Y	-	P. 8-220
F100_0	Other service call	Fatal Error - Please Contact Service Technician.	HDD format error (Operation failure of key data)	Y	-	Y	Y	-	P. 8-272
F100_1	Other service call	Fatal Error - Please Contact Service Technician.	HDD format error (HDD encryption key data damaged - one board)	Y	-	Y	Y	-	P. 8-272
F100_2	Other service call	Fatal Error - Please Contact Service Technician.	HDD format error (HDD encryption key data damaged - both boards)	Y	-	Y	Y	-	P. 8-273
F100_3	Other service call	Fatal Error - Please Contact Service Technician.	Serial number value error	Y	-	Y	Y	-	P. 8-274
F100_4	Other service call	Fatal Error - Please Contact Service Technician.	Hash check error of encryption partition key	Y	-	Y	Y	-	P. 8-274
F101_0	Other service call	Fatal Error - Please Contact Service Technician.	HDD connection error (HDD connection cannot be detected)	Y	-	Y	Y	-	P. 8-275
F101_1	Other service call	Fatal Error - Please Contact Service Technician.	Root partition mount error (HDD formatting fails)	Y	-	Y	Y	-	P. 8-275
F101_2	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	Y	-	Y	Y	-	P. 8-275
F101_3	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	Y	-	Y	Y	-	P. 8-275

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
F101_4	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-276
F101_5	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-277
F101_6	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-278
F101_7	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-279
F101_8	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-280
F101_9	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-281
F101_10	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-282
F101_11	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-283
F101_12	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-276
F101_13	Other service call	Fatal Error - Please Contact Service Technician.	Error due to damage to file	-	-	-	-	-	P. 8-284
F101_14	Other service call	Fatal Error - Please Contact Service Technician.	Partition mount error	-	-	-	-	-	P. 8-285
F102	Other service call	Fatal Error - Please Contact Service Technician.	HDD start error	Y	-	Y	Y	-	P. 8-286
F103	Other service call	Fatal Error - Please Contact Service Technician.	HDD transfer time-out	5th	-	Y	Y	-	P. 8-286
F104	Other service call	Fatal Error - Please Contact Service Technician.	HDD data error	5th	-	Y	Y	-	P. 8-286
F105	Other service call	Fatal Error - Please Contact Service Technician.	HDD other error	5th	-	Y	Y	-	P. 8-286

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
F106_0	Other service call		HDD error (Illegal disk replacement detected)	2nd	-	-	-	-	P. 8-286
F106_1	Other service call		HDD error (HDD type detection error)	2nd	-	-	-	-	P. 8-287
F106_2	Other service call		HDD error (Secure HDD encryption key download operation error)	2nd	-	-	-	-	P. 8-287
F106_3	Other service call		HDD error (Secure HDD authentication Admin Password generation error)	2nd	-	-	-	-	P. 8-288
F106_4	Other service call		HDD error (Authentication random number generation error)	2nd	-	-	-	-	P. 8-289
F106_5	Other service call		HDD error (Authentication data transmission error)	2nd	-	-	-	-	P. 8-289
F106_6	Other service call		HDD error (Error caused by reason other than F106_0 to 5 errors)	2nd	-	-	-	-	P. 8-290
F106_7	Other service call		HDD error (Error caused by reason other than F106_0 to 5 errors)	2nd	-	-	-	-	P. 8-290
F106_8	Other service call		HDD error (Error caused by reason other than F106_0 to 5 errors)	2nd	-	-	-	-	P. 8-290
F106_10	Other service call		HDD error (Error caused by reason other than F106_0 to 5 errors)	2nd	-	-	-	-	P. 8-290
F106_11	License Management		License damaged (HDD and SRAM)	2nd	-	-	-	-	P. 8-290
F106_12	License Management		License damaged (SRAM)	2nd	-	-	-	-	P. 8-291
F106_UNDEF	Other service call		HDD error (Error caused by reason other than F106_0 to 5 errors)	2nd	-	-	-	-	P. 8-290
F109_0	Other service call		Key consistency error (Consistency check operation error)	Y	-	-	-	-	P. 8-291
F109_1	Other service call		Key consistency error (SRAM encryption AES key data damage)	Y	-	-	-	-	P. 8-292
F109_2	Other service call		Key consistency error (Signature Check public key damage)	Y	-	-	-	-	P. 8-292

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
F109_3	Other service call		Key consistency error (HDD encryption parameter damage)	Y	-	-	-	-	P. 8-293
F109_4	Other service call		Key consistency error (license data damage)	Y	-	-	-	-	P. 8-294
F109_5	Other service call		Key consistency error (encryption key for HDD is damaged)	Y	-	-	-	-	P. 8-295
F109_6	Other service call		Key consistency error (administrator password error for HDD authentication)	Y	-	-	-	-	P. 8-296
F109_7	Other service call		Hash check error of ADI-HDD authentication key	Y	-	-	-	-	P. 8-297
F110	Communication related service call	Fatal Error - Please Contact Service Technician.	Communication error between the system-CPU and the scanner-CPU	5th	-	-	-	Y	P. 8-298
F111	Communication related service call	Fatal Error - Please Contact Service Technician.	Communication error between the system-CPU and the scanner-CPU	5th	-	-	-	Y	P. 8-298
F115	Scanning system related service call	Fatal Error - Please Contact Service Technician.	S-VDEN ON signal time-out error	2nd	-	Y	Y	Y	P. 8-214
F116	Scanning system related service call	Fatal Error - Please Contact Service Technician.	S-VDEN OFF signal time-out error	2nd	-	Y	Y	Y	P. 8-214
F117	Scanning system related service call (DSDF)	Fatal Error - Please Contact Service Technician.	S-VDEN ON (back side) signal time-out error	2nd	-	Y	Y	Y	P. 8-214
F118	Scanning system related service call (DSDF)	Fatal Error - Please Contact Service Technician.	S-VDEN OFF (back side) signal time-out error	2nd	-	Y	Y	Y	P. 8-214
F119	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Scanner abnormality detection	5th	-	Y	Y	Y	P. 8-298
F11A	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Communication error between the SYS board and the CCD board	2nd	-	Y	Y	Y	P. 8-215
F11B	Scanning system related service call	Fatal Error - Please Contact Service Technician.	Communication error between the SYS board and the DSDF-CCD module	2nd	-	Y	Y	Y	P. 8-215
F120	Other service call	Fatal Error - Please Contact Service Technician.	Database abnormality	Y	-	Y	Y	-	P. 8-299

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
F121	Other service call	User Management DB corrupted.	Database abnormality (user information management database error)	2nd	-	Y	Y	-	P. 8-299
F122	Other service call	Log Management DB corrupted.	Database abnormality (message / job log management database error)	Y	-	Y	Y	-	P. 8-300
F124	Other service call	AppManagement DB corrupted.	Database abnormality (application management database damage error)	Y	-	Y	Y	-	P. 8-300
F125	Other service call	HomeScreen DB corrupted.	Database abnormality (Home screen database damage error)	Y	-	Y	Y	-	P. 8-300
F126	Other service call	JobHistory DB corrupted.	Database abnormality (Job history database damage error)	Y	-	Y	Y	-	P. 8-301
F127	Other service call	AppLicense DB corrupted.	Database abnormality (application license management database damage error)	Y	-	Y	Y	-	P. 8-301
F128	License Management	LMDB ERROR	License management database damage	-	-	Y	Y	-	P. 8-301
F130	Other service call		Invalid MAC address	2nd	-	-	-	-	P. 8-302
F131	Other service call	Fatal Error - Please Contact Service Technician.	Filtering setting file damage error	Y	-	Y	Y	-	P. 8-302
F140	Other service call	Fatal Error - Please Contact Service Technician.	ASIC format abnormality	2nd	-	Y	Y	Y	P. 8-302
F150	Other service call	-	Power failure during the manufacturing mode	Y	-	Y	Y	-	P. 8-303
F200	Other service call	Fatal Error - Please Contact Service Technician.	Data Overwrite option (GP-1070) disabled	Y	-	Y	Y	-	P. 8-303
F350	Circuit related service call	Fatal Error - Please Contact Service Technician.	SYS board abnormality	Y	-	Y	Y	Y	P. 8-220
F400	Circuit related service call	Fatal Error - Please Contact Service Technician.	SYS board cooling fan abnormality	Y	-	Y	Y	-	P. 8-304

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
F410	Circuit related service call	Fatal Error - Please Contact Service Technician.	Power abnormality	2nd	-	Y	Y	-	P. 8-304
F510	Other service call		Application start error	5th	-	-	-	-	P. 8-304
F520	Other service call		Operating system start error	Y	-	-	-	-	P. 8-305
F521	Other service call		Integrity check error	Y	-	-	-	-	P. 8-305
F523	Other service call		Security check error at the startup	Y	-	-	-	-	P. 8-305
F550	Other service call	Fatal Error - Please Contact Service Technician.	Encryption partition error	-	-	Y	Y	-	P. 8-305
F600	Other service call	Fatal Error - Please Contact Service Technician.	Firmware update error	Y	-	-	-	-	P. 8-306
F700	Other service call	Fatal Error - Please Contact Service Technician.	Overwrite error	-	-	Y	Y	-	P. 8-306
F800	Other service call	Fatal Error - Please Contact Service Technician.	Date error	2nd	-	-	-	-	P. 8-306
F900	Other service call		Model information alignment error	Y	-	-	-	-	P. 8-307
F902_1	Other service call		System firmware / system software model information consistency error	Y	-	-	-	-	P. 8-307
F902_2	Other service call		A model-unmatched SYS board is installed or the SRAM is cleared	Y	-	-	-	-	P. 8-307
F902_3	Other service call		SRAM abnormality on the SYS board	Y	-	-	-	-	P. 8-308
F902_4	Other service call		SYS board model information consistency error	Y	-	-	-	-	P. 8-309

## 8.2.3 Error in Internet FAX / Scanning function

### 1. Internet FAX related error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
1C10	Internet FAX related error	Illegal Job status	System access abnormality	-	Y	-	Y	-	P. 8-310
1C11	Internet FAX related error	Not enough memory	Insufficient memory	-	Y	-	Y	-	P. 8-310
1C12	Internet FAX related error	Illegal Job status	Message reception error	-	Y	-	Y	-	P. 8-311
1C13	Internet FAX related error	Illegal Job status	Message transmission error	-	Y	-	Y	-	P. 8-311
1C14	Internet FAX related error	Invalid parameter specified	Invalid parameter	-	Y	-	Y	-	P. 8-311
1C15	Internet FAX related error	Message size exceeded limit or maximum size	Exceeding file capacity	-	Y	-	Y	-	P. 8-311
1C30	Internet FAX related error	Failed to create directory	Directory creation failure	-	Y	-	Y	-	P. 8-311
1C31	Internet FAX related error	Failed to create file	File creation failure	-	Y	-	Y	-	P. 8-311
1C32	Internet FAX related error	Failed to delete file	File deletion failure	-	Y	-	Y	-	P. 8-310
1C33	Internet FAX related error	Failed to create file	File access failure	-	Y	-	Y	-	P. 8-311
1C40	Internet FAX related error	Failed to convert image file format	Image conversion abnormality	-	Y	-	Y	-	P. 8-312
1C60	Internet FAX related error	Failed To Process your Job. Insufficient Storage space.	HDD full failure during processing	-	Y	-	Y	-	P. 8-312
1C61	Internet FAX related error	Failed to read AddressBook	AddressBook reading failure	-	Y	-	Y	-	P. 8-312
1C63	Internet FAX related error	Invalid Domain Address	Terminal IP address unset	-	Y	-	Y	-	P. 8-313
1C64	Internet FAX related error	Invalid Domain Address	Terminal mail address unset	-	Y	-	Y	-	P. 8-313
1C65	Internet FAX related error	Failed to connect to SMTP server	SMTP mail address unset	-	Y	-	Y	-	P. 8-313
1C66	Internet FAX related error	Failed to connect to SMTP server	Server time-out error	-	Y	-	Y	-	P. 8-313
1C69	Internet FAX related error	Failed to connect to SMTP server	SMTP server connection error	-	Y	-	Y	-	P. 8-314
1C6B	Internet FAX related error	Invalid address specified in To: field	Terminal mail address error	-	Y	-	Y	-	P. 8-314
1C6C	Internet FAX related error	Invalid address specified in To: field	Destination mail address error	-	Y	-	Y	-	P. 8-314
1C6D	Internet FAX related error	NIC system error	System error	-	Y	-	Y	-	P. 8-314
1C70	Internet FAX related error	SMTP service is not available	SMTP client OFF	-	Y	-	Y	-	P. 8-315
1C71	Internet FAX related error	Failed SMTP Authentication	SMTP authentication error	-	Y	-	Y	-	P. 8-315

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
1C72	Internet FAX related error	POP Before SMTP Authentication Failed	POP before SMTP error	-	Y	-	Y	-	P. 8-315
1CC0	Internet FAX related error	Job canceled	Job canceling	-	Y	-	Y	-	-
1CC1	Internet FAX related error	Power failure occurred	Power failure	-	Y	-	Y	-	P. 8-315

## 2. RFC related error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2500	RFC related error	Syntax error, command unrecognized	HOST NAME error (RFC: 500) / Destination mail address error (RFC: 500) / Terminal mail address error (RFC: 500)	-	Y	-	Y	-	P. 8-316
2501	RFC related error	Syntax error in parameters or arguments	HOST NAME error (RFC: 501) / Destination mail address error (RFC: 501) / Terminal mail address error (RFC: 501)	-	Y	-	Y	-	P. 8-316
2503	RFC related error	Bad sequence of commands	Destination mail address error (RFC: 503)	-	Y	-	Y	-	P. 8-316
2504	RFC related error	Command parameter not implemented	HOST NAME error (RFC: 504)	-	Y	-	Y	-	P. 8-316
2550	RFC related error	Mailbox unavailable	Destination mail address error (RFC: 550)	-	Y	-	Y	-	P. 8-316
2551	RFC related error	User not local	Destination mail address error (RFC: 551)	-	Y	-	Y	-	P. 8-316
2552	RFC related error	Insufficient system storage	Terminal / Destination address error (RFC: 552)	-	Y	-	Y	-	P. 8-317
2553	RFC related error	Mailbox name not allowed	Destination mail address error (RFC: 553)	-	Y	-	Y	-	P. 8-317

## 3. Remote scanning related error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2A00	Remote scanning related error	Successfully stored document	Successful completion (BoxInTA)	-	Y	-	-	-	-
2A20	Remote scanning related error	Failed to acquire resource	System management module resource acquiring failure	-	Y	-	-	-	P. 8-317

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2A31	Remote scanning related error	WS Scan function is not available	WS Scan disabled	-	Y	-	-	-	P. 8-317
2A40	Remote scanning related error	System fatal error	System error	-	Y	-	-	-	P. 8-318
2A50	Remote scanning related error	Job canceled	Job canceled	-	Y	-	-	-	-
2A51	Remote scanning related error	Power failure occurred	Power failure	-	Y	-	-	-	P. 8-318
2A60	Remote scanning related error	Authentication for WS Scan failed	WS Scan user authentication failure	-	Y	-	-	-	P. 8-318
2A70	Remote scanning related error	Insufficient permission to execute RemoteScan	Remote Scan privilege check error	-	-	Y	-	-	P. 8-319
2A71	Remote scanning related error	Insufficient permission to execute WS Scan	WS Scan privilege check error	-	Y	-	-	-	P. 8-319
2A72	Remote scanning related error	Insufficient permission to access e-Filing box using scan utility.	e-Filing box data access privilege check error (Scan Utility)	-	-	Y	-	-	P. 8-319
2A73	Remote scanning related error	Insufficient permission to execute Addressbook Export/Import operation.	Error in the AddressBook operation privilege check	-	-	Y	-	-	P. 8-319
2AD0	Remote scanning related error	Backup operation of e-Filing data from Backup/Restore Utility is done	e-Filing box data backing up	-	-	Y	-	-	-
2AD1	Remote scanning related error	Restore operation of e-Filing data from Backup/Restore Utility is done	e-Filing box data restoring	-	-	Y	-	-	-
2AD2	Remote scanning related error	Archive operation of e-Filing data is done	e-Filing box data archiving	-	-	Y	-	-	-
2AD3	Remote scanning related error	Restore operation of e-Filing data is done	Archived e-Filing box data restoring	-	-	Y	-	-	-
2AD4	Remote scanning related error	Download e-Filing data by scan utility	e-Filing box data downloading (Scan Utility)	-	-	Y	-	-	-

#### 4. e-Filing related error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2B00	e-Filing box related error	Successfully stored document	Doc saving successful	-	Y	-	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2B01	e-Filing box related error	Successfully sent document to print queue	Successful completion (BoxPrnTA)	-	-	-	-	-	-
2B02	e-Filing box related error	-	Successful completion (BoxEmailTA)	-	-	-	-	-	-
2B11	e-Filing box related error	Job status failed	Job status abnormality	-	Y	-	Y	-	P. 8-320
2B20	e-Filing box related error	Failed to access file	File library function error	-	Y	-	Y	-	P. 8-320
2B30	e-Filing box related error	Insufficient disk space	Insufficient disk space in BOX partition	-	Y	-	Y	-	P. 8-320
2B31	e-Filing box related error	Failed to access Electronic Filing	Status of the specified e-Filing box or folder is undefined or being created / deleted	-	Y	-	Y	-	P. 8-320
2B50	e-Filing box related error	Failed to process image	Image library error	-	Y	-	Y	-	P. 8-320
2B51	e-Filing box related error	Failed to print images from the document box	List library error	-	Y	-	Y	-	P. 8-321
2B71	e-Filing box related error	Document(s) expire(s) in a few days.	There are documents which will expire in a few days	-	-	Y	Y	-	-
2B80	e-Filing box related error	Hard Disk space for Electronic Filing nearly full.	Hard disk space in BOX partition is nearly full (90%)	-	-	Y	Y	-	-
2B90	e-Filing box related error	Insufficient Memory	Insufficient memory capacity	-	Y	-	Y	-	P. 8-320
2BA0	e-Filing box related error	Invalid Box password specified	Invalid Box password	-	Y	-	Y	-	P. 8-321
2BA1	e-Filing box related error	Incorrect paper size / invalid color mode / invalid resolution	The specified paper size, color mode or resolution is not available	-	-	-	Y	-	P. 8-321
2BB0	e-Filing box related error	Job canceled	Job canceling	-	Y	-	Y	-	-
2BB1	e-Filing box related error	Power failure occurred	Power failure	-	Y	-	Y	-	P. 8-322
2BC0	e-Filing box related error	System fatal error	Fatal failure occurred	-	Y	-	Y	-	P. 8-320
2BD0	e-Filing box related error	Power failure occurred during e-Filing restore.	Power failure during restoring of e-Filing box	-	-	Y	Y	-	P. 8-322
2BD1	e-Filing box related error	e-Filing Box Storage is initialized.	e-Filing box is initialized	-	-	Y	Y	-	-
2BE0	e-Filing box related error	Failed to get machine parameter	Machine parameter reading error	-	Y	-	Y	-	P. 8-322
2BF0	e-Filing box related error	Maximum number of page range is reached	Exceeding the maximum number of pages	-	Y	-	Y	-	P. 8-322
2BF1	e-Filing box related error	Maximum number of document range is reached	Exceeding the maximum number of documents	-	Y	-	Y	-	P. 8-322

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2BF2	e-Filing box related error	Maximum number of folder range is reached	Exceeding the maximum number of folders	-	Y	-	Y	-	P. 8-323

## 5. E-mail related error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2C00	E-mail related error	Sent scanned image(s) by email	Communication successful completion	-	Y	-	Y	-	-
2C01	E-mail related error	Sent scanned image(s) by email	Transferring completion (Fax reception)	-	Y	-	Y	-	-
2C02	E-mail related error	Sent scanned image(s) by email	Transferring completion (E-mail reception)	-	Y	-	Y	-	-
2C04	E-mail related error	Service information was sent by E-mail	Notification transmission successful completion	-	Y	-	Y	-	-
2C10	E-mail related error	Illegal Job status	System access abnormality	-	Y	-	Y	-	P. 8-323
2C11	E-mail related error	Not enough memory	Insufficient memory	-	Y	-	Y	-	P. 8-323
2C12	E-mail related error	Illegal Job status	Message reception error	-	Y	-	Y	-	P. 8-324
2C13	E-mail related error	Illegal Job status	Message transmission error	-	Y	-	Y	-	P. 8-324
2C14	E-mail related error	Invalid parameter specified	Invalid parameter	-	Y	-	Y	-	P. 8-324
2C15	E-mail related error	Message size exceeded limit or maximum size	Exceeding file capacity	-	Y	-	Y	-	P. 8-324
2C20	E-mail related error	Illegal Job status	System management module access abnormality	-	Y	-	Y	-	P. 8-325
2C21	E-mail related error	Illegal Job status	Job control module access abnormality	-	Y	-	Y	-	P. 8-325
2C22	E-mail related error	Illegal Job status	Job control module access abnormality	-	Y	-	Y	-	P. 8-325
2C30	E-mail related error	Failed to create directory	Directory creation failure	-	Y	-	Y	-	P. 8-325
2C31	E-mail related error	Failed to create file	File creation failure	-	Y	-	Y	-	P. 8-325
2C32	E-mail related error	Failed to delete file	File deletion failure	-	Y	-	Y	-	P. 8-323
2C33	E-mail related error	Failed to create file	File access failure	-	Y	-	Y	-	P. 8-325
2C40	E-mail related error	Failed to convert image file format	Image conversion abnormality	-	Y	-	Y	-	P. 8-325
2C43	E-mail related error	Encryption error. Failed to create file	Encryption error	-	Y	-	Y	-	P. 8-326
2C44	E-mail related error	Creating the image file was not permitted	Encryption PDF enforced mode error	-	Y	-	Y	-	P. 8-326

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2C45	E-mail related error	Failed in making meta data	Meta data creation error (Scan to Email)	-	Y	-	Y	-	P. 8-326
2C50	E-mail related error	Insufficient permission to execute Scan job	Authentication failure at job execution	-	Y	-	Y	-	P. 8-326
2C60	E-mail related error	Failed To Process your Job. Insufficient Storage space	HDD full failure during processing	-	Y	-	Y	-	P. 8-327
2C61	E-mail related error	Failed to read AddressBook	AddressBook reading failure	-	Y	-	Y	-	P. 8-327
2C62	E-mail related error	Not enough memory	Memory acquiring failure	-	Y	-	Y	-	P. 8-325
2C63	E-mail related error	Invalid Domain Address	Terminal IP address unset	-	Y	-	Y	-	P. 8-327
2C64	E-mail related error	Invalid Domain Address	Terminal mail address unset	-	Y	-	Y	-	P. 8-327
2C65	E-mail related error	Failed to connect to SMTP server	SMTP address unset	-	Y	-	Y	-	P. 8-328
2C66	E-mail related error	Failed to connect to SMTP server	Server time-out error	-	Y	-	Y	-	P. 8-328
2C69	E-mail related error	Failed to connect to SMTP server	SMTP server connection error	-	Y	-	Y	-	P. 8-328
2C6A	E-mail related error	Failed to send E-mail message	HOST NAME error (No RFC error)	-	Y	-	Y	-	P. 8-328
2C6B	E-mail related error	Invalid address specified in From: field	Terminal mail address error	-	Y	-	Y	-	P. 8-329
2C6C	E-mail related error	Invalid address specified in To: field	Destination mail address error (No RFC error)	-	Y	-	Y	-	P. 8-329
2C70	E-mail related error	SMTP service is not available	SMTP client OFF	-	Y	-	Y	-	P. 8-329
2C71	E-mail related error	Failed SMTP Authentication	SMTP authentication error	-	Y	-	Y	-	P. 8-329
2C72	E-mail related error	POP Before SMTP Authentication Failed	POP before SMTP error	-	Y	-	Y	-	P. 8-330
2CC0	E-mail related error	Job canceled	Job canceling	-	Y	-	Y	-	-
2CC1	E-mail related error	Power failure occurred	Power failure	-	Y	-	Y	-	P. 8-330

## 6. File sharing related error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2D00	File sharing related error	Stored document in controller shared folder	Successful completion (saving in a local directory)	-	Y	-	Y	-	-
2D01	File sharing related error	Stored document in network folder	Successful completion (saving in remote)	-	Y	-	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2D02	File sharing related error	Stored document in controller shared folder	Successful completion (saving of a received FaxtoFile / &File in a local directory)	-	Y	-	Y	-	-
2D03	File sharing related error	Stored document in network folder	Successful completion (saving of a received FaxtoFile / &File in remote)	-	Y	-	Y	-	-
2D04	File sharing related error	Stored document in controller shared folder	Successful completion (saving of a received EmailtoFile / &File in a local directory)	-	Y	-	Y	-	-
2D05	File sharing related error	Stored document in network folder	Successful completion (saving of a received EmailtoFile / &File in remote)	-	Y	-	Y	-	-
2D10	File sharing related error	Illegal Job status	System access abnormality	-	Y	-	Y	-	P. 8-330
2D11	File sharing related error	Not enough memory	Insufficient memory	-	Y	-	Y	-	P. 8-331
2D12	File sharing related error	Illegal Job status	Message reception error	-	Y	-	Y	-	P. 8-331
2D13	File sharing related error	Illegal Job status	Message transmission error	-	Y	-	Y	-	P. 8-331
2D14	File sharing related error	Invalid parameter specified	Invalid parameter	-	Y	-	Y	-	P. 8-331
2D15	File sharing related error	Document size exceeded limit or maximum size	Exceeding the maximum size for file sharing	-	Y	-	Y	-	P. 8-331
2D30	File sharing related error	Failed to create directory	Directory creation failure	-	Y	-	Y	-	P. 8-332
2D31	File sharing related error	Failed to create file	File creation failure	-	Y	-	Y	-	P. 8-332
2D32	File sharing related error	Failed to delete file	File deletion failure	-	Y	-	Y	-	P. 8-330
2D33	File sharing related error	Failed to create file	File access failure	-	Y	-	Y	-	P. 8-332
2D40	File sharing related error	Failed to convert image file format	Image conversion abnormality	-	Y	-	Y	-	P. 8-332
2D43	File sharing related error	Encryption error. Failed to create file	Encryption error	-	Y	-	Y	-	P. 8-332
2D44	File sharing related error	Creating the image file was not permitted	Encryption PDF enforced mode error	-	Y	-	Y	-	P. 8-333
2D45	File sharing related error	Failed in making meta data	Meta data creation error (Scan to File)	-	Y	-	Y	-	P. 8-333
2D50	File sharing related error	Insufficient permission to execute Scan job	Authentication failure at job execution	-	Y	-	Y	-	P. 8-333
2D62	File sharing related error	Failed to connect to network destination. Check destination path	File server connection failure	-	Y	-	Y	-	P. 8-333

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2D63	File sharing related error	Specified network path is invalid. Check destination path	Invalid network path	-	Y	-	Y	-	P. 8-334
2D64	File sharing related error	Logon to file server failed. Check username and password	Login failure	-	Y	-	Y	-	P. 8-334
2D65	File sharing related error	There are too many documents in the folder. Failed in creating new document.	New document creation failure caused by an excess of documents in a folder	-	Y	-	Y	-	P. 8-334
2D66	File sharing related error	Failed To Process your Job. Insufficient Storage space.	Storage capacity full failure during processing	-	Y	-	Y	-	P. 8-334
2D67	File sharing related error	FTP service is not available	FTP service not available	-	Y	-	Y	-	P. 8-335
2D68	File sharing related error	File Sharing service is not available	File sharing service not available	-	Y	-	Y	-	P. 8-335
2D69	File sharing related error	NetWare service is not available	NetWare service not available	-	Y	-	Y	-	P. 8-335
2DA0	File sharing related error	Expired scan documents deleted from share folder.	Periodical deletion of scanned documents has been completed properly	-	Y	-	Y	-	-
2DA1	File sharing related error	Expired Sent Fax documents deleted from shared folder.	Periodical deletion of transmitted Fax documents has been completed properly	-	-	Y	Y	-	-
2DA2	File sharing related error	Expired Received Fax documents deleted from shared folder.	Periodical deletion of received Fax documents has been completed properly	-	-	Y	Y	-	-
2DA3	File sharing related error	Scanned documents in shared folder deleted upon user's request.	Manual deletion of scanned documents has been completed properly	-	-	Y	Y	-	-
2DA4	File sharing related error	Sent Fax Documents in shared folder deleted upon user's request.	Manual deletion of transmitted Fax documents has been completed properly	-	-	Y	Y	-	-
2DA5	File sharing related error	Received Fax Documents in shared folder deleted upon user's request.	Manual deletion of received Fax documents has been completed properly	-	-	Y	Y	-	-
2DA6	File sharing related error	Failed to delete file.	File deletion failure	-	-	Y	Y	-	P. 8-330
2DA7	File sharing related error	Failed to acquire resource.	Resource acquiring failure	-	-	Y	Y	-	P. 8-330
2DC0	File sharing related error	Job canceled	Job canceling	-	Y	-	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2DC1	File sharing related error	Power failure occurred	Power failure	-	Y	-	Y	-	P. 8-335
2E00	File sharing related error	Stored document in controller USB Media	Successful completion (saving in a USB storage)	-	Y	-	Y	-	-
2E01	File sharing related error	Stored document in controller USB Media	Successful completion (saving of a received FaxtoFile / &File in a USB storage)	-	Y	-	Y	-	-
2E02	File sharing related error	Stored document in controller USB Media	Successful completion (saving of a received EmailtoFile / &File in a USB storage)	-	Y	-	Y	-	-
2E10	File sharing related error	Illegal Job status	System access abnormality in USB storage	-	Y	-	Y	-	P. 8-336
2E11	File sharing related error	Not enough memory	Insufficient memory capacity for USB storage	-	Y	-	Y	-	P. 8-336
2E12	File sharing related error	Illegal Job status	Message reception error in USB storage	-	Y	-	Y	-	P. 8-336
2E13	File sharing related error	Illegal Job status	Message transmission error in USB storage	-	Y	-	Y	-	P. 8-336
2E14	File sharing related error	Invalid parameter specified	Invalid parameter for USB storage	-	Y	-	Y	-	P. 8-336
2E15	File sharing related error	Document size exceeded limit or maximum size	Exceeding the maximum size for file sharing	-	Y	-	Y	-	P. 8-337
2E30	File sharing related error	Failed to create directory	Directory creation failure in USB storage	-	Y	-	Y	-	P. 8-337
2E31	File sharing related error	Failed to create file	File creation failure in USB storage	-	Y	-	Y	-	P. 8-337
2E32	File sharing related error	Failed to delete file	File deletion failure in USB storage	-	Y	-	Y	-	P. 8-337
2E33	File sharing related error	Failed to create file	File access failure in USB storage	-	Y	-	Y	-	P. 8-339
2E40	File sharing related error	Failed to convert image file format	Image conversion abnormality in USB storage	-	Y	-	Y	-	P. 8-339
2E43	File sharing related error	Encryption error. Failed to create file.	Encryption failure in USB storage	-	Y	-	Y	-	P. 8-339
2E44	File sharing related error	Creating the image file was not permitted	Encryption PDF enforced mode error in USB storage	-	-	-	Y	-	P. 8-339
2E45	File sharing related error	Failed in making meta data	Meta data creation error in USB storage (Scan to File)	-	Y	-	Y	-	P. 8-340
2E50	File sharing related error	Insufficient permission to execute Scan job	Authentication failure at job execution	-	Y	-	Y	-	P. 8-340

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
2E65	File sharing related error	There are too many documents in folder. Failed in creating new document.	File creation error due to insufficient USB folder capacity	-	Y	-	Y	-	P. 8-340
2E66	File sharing related error	Failed To Process your Job. Insufficient Storage space.	HDD full failure during USB storage process	-	Y	-	Y	-	P. 8-340
2EC0	File sharing related error	Job canceled	Job canceling	-	Y	-	Y	-	-
2EC1	File sharing related error	Power Failure Job Aborted	Power failure in USB storage	-	Y	-	Y	-	P. 8-341

## 7. E-mail reception related error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
3000	E-mail reception related error	Received E-mail Job was successfully completed.	E-mail reception is completed properly	-	Y	-	Y	-	-
3A10	E-mail reception related error	MIME Error has been detected in the received mail.	E-mail MIME error	-	Y	-	Y	-	P. 8-342
3A20	E-mail reception related error	Analyze Error has been detected in the received mail.	E-mail analysis error	-	Y	-	Y	-	P. 8-342
3A30	E-mail reception related error	Whole partial mails were not reached by timeout.	Partial mail time-out error	-	Y	-	Y	-	P. 8-342
3A40	E-mail reception related error	Partial Mail Error has been detected in the received mail.	Partial mail related error	-	Y	-	Y	-	P. 8-342
3A50	E-mail reception related error	HDD Full Error has been occurred in this mail.	Insufficient HDD capacity error	-	Y	-	Y	-	P. 8-343
3A70	E-mail reception related error	Receiving partial mail was aborted since the partial mail setting has been changed to Disable.	Error of partial mail interruption	-	Y	-	Y	-	P. 8-343
3A80	E-mail reception related error	Partial mail was received during the partial mail setting is disabled.	Partial mail reception setting OFF	-	Y	-	Y	-	P. 8-343
3B10	E-mail reception related error	Format Error has been detected in the received mail.	E-mail format error	-	Y	-	Y	-	P. 8-342
3B20	E-mail reception related error	Content-Type Error has been detected in the received mail.	Content-Type error	-	Y	-	Y	-	P. 8-343
3B40	E-mail reception related error	Decode Error has been detected in the received mail.	E-mail decode error	-	Y	-	Y	-	P. 8-342

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
3B50	E-mail reception related error	Received Email data was broken. It was deleted from mail server.	Received mail data deletion	-	-	Y	Y	-	P. 8-344
3C10	E-mail reception related error	Tiff Analyze Error has been detected in the received mail.	TIFF analysis error	-	Y	-	Y	-	P. 8-344
3C13	E-mail reception related error	Tiff Analyze Error has been detected in the received mail.	TIFF analysis error	-	Y	-	Y	-	P. 8-344
3C20	E-mail reception related error	Tiff Compression Error has been detected in the received mail.	TIFF compression error	-	Y	-	Y	-	P. 8-345
3C30	E-mail reception related error	Tiff Resolution Error has been detected in the received mail.	TIFF resolution error	-	Y	-	Y	-	P. 8-345
3C40	E-mail reception related error	Tiff Paper Size Error has been detected in the received mail.	TIFF paper size error	-	Y	-	Y	-	P. 8-345
3C50	E-mail reception related error	Offramp Destination Error has been detected in the received mail.	Offramp destination error	-	Y	-	Y	-	P. 8-345
3C60	E-mail reception related error	Offramp Security Error has been detected in the received mail.	Offramp security error	-	Y	-	Y	-	P. 8-346
3C70	E-mail reception related error	Power Failure has been occurred in E-mail receiving.	Power failure error	-	Y	-	Y	-	P. 8-346
3C90	E-mail reception related error	OffRamp Fax transmission disable error has been detected in the received mail.	Offramp Fax transmission disable error	-	Y	-	Y	-	P. 8-346
3D10	E-mail reception related error	SMTP Destination Error has been detected in the received mail. This mail was deleted.	Destination address error	-	-	Y	Y	-	P. 8-346
3D20	E-mail reception related error	OffRamp Destination limitation Error has been detected in the received mail.	Offramp destination limitation error	-	-	Y	Y	-	P. 8-347
3D30	E-mail reception related error	Fax unit Error has occurred because the OffRamp mail was received but it has no Fax unit.	FAX Unit error	-	-	Y	Y	-	P. 8-347
3E10	E-mail reception related error	POP3 Connection Error has occurred in the received mail.	POP3 server connection error	-	-	Y	Y	-	P. 8-347

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
3E20	E-mail reception related error	POP3 Connection Timeout Error has occurred in the received mail.	POP3 server connection time-out error	-	-	Y	Y	-	P. 8-348
3E30	E-mail reception related error	POP3 Login Error has occurred in the received mail.	POP3 login error	-	-	Y	Y	-	P. 8-348
3E40	E-mail reception related error	POP3 Login Error occurred in the received mail	POP3 login type error	-	-	Y	Y	-	P. 8-348
3F10	E-mail reception related error	File I/O Error has occurred in this mail. The mail can not be received until File I/O is recovered.	File I/O error	-	-	Y	Y	-	P. 8-348
3F20	E-mail reception related error	File I/O Error has been occurred in this mail. The mail could not be received until File I/O is recovered.	File I/O error	-	Y	-	Y	-	P. 8-348

## 8.2.4 Printer function error

Following codes are displayed at the end of the user name on the print job log screen.

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
4000	Printer error	-	Successful completion	-	Y	-	-	-	-
4011	Printer error	-	Print job cancellation	-	-	-	-	-	P. 8-349
4021	Printer error	-	Print job power failure	-	Y	-	-	-	P. 8-349
4031	Printer error	-	HDD full during print	-	Y	-	-	-	P. 8-349
4032	Printer error	-	Exceeding the upper limit of the registration number for the sharing jobs	-	Y	-	-	-	P. 8-349
4033	Printer error	-	Network setting error	-	Y	-	-	-	P. 8-349
4041	Printer error	-	User authentication error	-	Y	-	-	-	P. 8-350
4042	Printer error	-	Department authentication error	-	Y	-	-	-	P. 8-350
4043	Printer error	-	Project authentication error	-	Y	-	-	-	P. 8-350
4045	Printer error	-	Problem in LDAP server connection or LDAP server authorization settings	-	Y	-	-	-	P. 8-350
4111	Printer error	-	Quota over error (no quota in a department and user)	-	Y	-	-	-	P. 8-350
4112	Printer error	-	Quota over error (no quota in a user)	-	Y	-	-	-	P. 8-351
4113	Printer error	-	Quota over error (no quota in a department)	-	Y	-	-	-	P. 8-351
4121	Printer error	-	Job canceling due to external counter error	-	Y	-	-	-	P. 8-351
4211	Printer error	-	Printing data storing limitation error	-	Y	-	-	-	P. 8-351
4212	Printer error	-	e-Filing box storing limitation error	-	Y	-	-	-	P. 8-352
4213	Printer error	-	File storing limitation error	-	Y	-	-	-	P. 8-352
4214	Printer error	-	Fax / Internet Fax transmission limitation error	-	Y	-	-	-	P. 8-352
4221	Printer error	-	Private-print-only error	-	Y	-	-	-	P. 8-352
4222	Printer error	-	Hold-print-only error	-	Y	-	-	-	P. 8-352

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
4223	Printer error	-	Private-print-only / Hold-print-only error	-	Y	-	-	-	P. 8-352
4231	Printer error	-	Hardcopy security printing error	-	Y	-	-	-	P. 8-353
4243	Printer error	-	Sharing job - An error caused by not having a license	-	Y	-	-	-	P. 8-353
4244	Printer error	-	Sharing job - An error caused by function disabled	-	Y	-	-	-	P. 8-353
4245	Printer error	-	OCR functions not available	-	Y	-	-	-	P. 8-353
4311	Printer error	-	No privilege to perform a job	-	Y	-	-	-	P. 8-353
4312	Printer error	-	Not authorized to store a file	-	Y	-	-	-	P. 8-354
4313	Printer error	-	No privilege for e-Filing box storage	-	Y	-	-	-	P. 8-354
4314	Printer error	-	No privilege for Fax / Internet Fax transmission	-	Y	-	-	-	P. 8-354
4321	Printer error	-	No privilege for the print settings	-	Y	-	-	-	P. 8-354
4411	Printer error	-	Image data creation failure	-	Y	-	-	-	P. 8-354
4412	Printer error	-	Double-sign encoding error	-	Y	-	-	-	P. 8-354
4511	Printer error	Print failure due to connection timeout	Connection timeout	-	-	Y	-	-	P. 8-355
4521	Printer error	Cannot print due to connection limit	Reaching the maximum number of connections	-	-	Y	-	-	P. 8-355
4522	Printer error	Registered print job number reached to limit during printing	Exceeding the upper limit of the registration number of jobs during data reception	-	-	Y	-	-	P. 8-355
4523	Printer error	Storage full occurred during printing	HDD full during data reception	-	-	Y	-	-	P. 8-355
4611	Printer error	-	Font download failure (exceeding the maximum number of registrations)	-	Y	-	-	-	P. 8-356
4612	Printer error	-	Font download failure (HDD full)	-	Y	-	-	-	P. 8-356
4613	Printer error	-	Font download failure (others)	-	Y	-	-	-	P. 8-356
4621	Printer error	-	Downloaded font deletion failure	-	Y	-	-	-	P. 8-356
4721	Printer error	Cannot connect MFP due to unexpected combination of Multi Station Print	Connection failure of Multi Station Print because of an unexpected ROM version combination	-	-	Y	-	-	P. 8-356

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				PanI	JL	ML	Noti	CSV	
4F10	Printer error	-	System abnormality	-	Y	-	-	-	P. 8-357

## 8.2.5 TopAccess related error/Communication error with external application

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
5012	Communication error	Remote monitoring system error	Authentication error	-	-	Y	Y	-	P. 8-358
5013	Communication error	Remote monitoring system error	Communication error between eBR	-	-	Y	-	-	P. 8-358
5014	Communication error	Remote monitoring system error	No SSL certificate	-	-	Y	-	-	P. 8-358
5015	Communication error	Remote monitoring system error	Invalid SSL certificate error	-	-	Y	-	-	P. 8-358
5016	Communication error	Remote monitoring system error	Expired SSL certificate error	-	-	Y	-	-	P. 8-362
5017	Communication error	Remote monitoring system error	Other SSL certificate related error	-	-	Y	-	-	P. 8-359
5018	Communication error	Remote monitoring system error	Invalid DNS error	-	-	Y	-	-	P. 8-359
5019	Communication error	Remote monitoring system error	Connection error	-	-	Y	-	-	P. 8-359
501A	Communication error	Remote monitoring system error	Proxy error	-	-	Y	-	-	P. 8-359
501B	Communication error	Remote monitoring system error	No URL (host / port) or invalid path	-	-	Y	-	-	P. 8-359
501C	Communication error	-	Toner-K remaining amount notification	-	-	-	-	-	-
501D	Communication error	-	Toner-C remaining amount notification	-	-	-	-	-	-
501E	Communication error	-	Toner-M remaining amount notification	-	-	-	-	-	-
501F	Communication error	-	Toner-Y remaining amount notification	-	-	-	-	-	-
5020	Communication error	The first registration was completed.	Initial registration completion	-	-	Y	-	-	-
5021	Communication error	Communication with Remote monitoring system succeeded	Successful communication with an eBR2 server	-	-	Y	-	-	-
5030	Communication error	Remote monitoring system error	An error has occurred in the HTTP communication	-	-	Y	-	-	P. 8-360
50FF	Communication error	Remote monitoring system error	eBR2 internal error	-	-	Y	-	-	P. 8-360
5110	Communication error	-	Toner cartridge detection error	-	-	-	-	-	P. 8-360
5211	Communication error	-	PM counter excess	-	-	-	-	-	-
5212	Communication error	Open the front cover, and clean the slit glass and main charger.	Time for cleaning of the main charger	-	-	Y	Y	-	P. 8-360
5310	Communication error	-	Toner-K empty	-	-	-	-	-	P. 8-360
5311	Communication error	-	Toner-Y empty	-	-	-	-	-	P. 8-360

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
5312	Communication error	-	Toner-M empty	-	-	-	-	-	P. 8-360
5313	Communication error	-	Toner-C empty	-	-	-	-	-	P. 8-360
5400	Communication error	Succeeded in MFP registration	MFP registration success	-	-	Y	Y	-	-
5401	Information	Immediate connection to the global remote maintenance service has been executed.	Immediate connection execution to an eCC server	-	-	Y	Y	-	-
5410	Communication error	Remote maintenance service error	MFP registration error	-	-	Y	Y	-	P. 8-361
5411	Communication error	Remote maintenance service error	MFP registration lock error	-	-	Y	Y	-	P. 8-361
5412	Communication error	Remote maintenance service error	Server busy error	-	-	Y	Y	-	P. 8-361
5413	Communication error	Remote maintenance service error	Server error	-	-	Y	Y	-	P. 8-361
5414	Communication error	Remote maintenance service error	Invalid device file error	-	-	Y	Y	-	P. 8-362
5415	Communication error	Remote maintenance service error	Communication error	-	-	Y	Y	-	P. 8-362
5416	Communication error	Remote maintenance service error	Update failure of system software / setting files of the equipment	-	-	Y	Y	-	P. 8-362
5417	Communication error	Remote maintenance service error	Invalid setting files of the equipment or system software	-	-	Y	Y	-	P. 8-362
5BD0	Communication error	Power failure occurred during restore	Power failure during restoration	-	-	Y	Y	-	P. 8-363
5C10	Communication error	FAX Unit is not attached.	FAX Unit attachment error	-	-	Y	Y	-	P. 8-363
5C11	Communication error	Security error on Address Book.	Network Fax transmission error	-	-	Y	Y	-	P. 8-363

## 8.2.6 MFP access error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
6000	MFP access error	Successful user login	User login success to an MFP	-	-	Y	Y	-	-
6001	MFP access error	Failed user login	User login failure to an MFP	-	-	Y	Y	-	-
6002	MFP access error	Successful user logout	User logout success from an MFP: Manual logout	-	-	Y	Y	-	-
6003	MFP access error	Successful user logout (Session Time Out)	User logout success from an MFP: Automatic logout	-	-	Y	Y	-	-
6004	MFP access error	Successful User Box Authentication	Authentication success of a user box password	-	-	Y	Y	-	-
6005	MFP access error	Failed User Box Authentication	Authentication failure of a user box password	-	-	Y	Y	-	-
6006	MFP access error	User login information was broken	UserToken binding failure	-	-	Y	Y	-	-
6007	MFP access error	Failed user login	Unsuccessful User Login to MFP	-	-	Y	Y	-	P. 8-364
6008	MFP access error	Failed to connect on External LDAP server for Role Based Access Control	Connection failure to an external Role Base Access Control (LDAP) server	-	-	Y	Y	-	P. 8-364
6009	MFP access error	Failed user login (Authentication server connection error)	User login failure to an MFP (during NIC initialization)	-	-	Y	Y	-	P. 8-364
600A	MFP access error	Department code has not been assigned to the user	Department code not assigned to a user	-	-	Y	Y	-	P. 8-364
6010	MFP access error	Cannot find the Home Directory.	Home directory not found	-	-	Y	Y	-	-
6011	MFP access error	Failed to register the user by automatically (Maximum number of registered users)	User automatic registration failure (due to an upper limit of the user registration number)	-	-	Y	Y	-	P. 8-364
6012	MFP access error	Successful user login by cache information	User login success with cache information	-	-	Y	Y	-	-
6013	MFP access error	Failed to connect on the authentication server	Connection failure to the authentication server	-	-	Y	Y	-	P. 8-364
6014	MFP access error	Server is not responding. Authentication is conducted skipping the server for a certain period of time.	Inaccessible authentication server detection	-	-	Y	Y	-	P. 8-365

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
6031	MFP access error	Illegal CL code.	Invalid setting: Invalid CL code	-	-	Y	Y	-	P. 8-365
6032	MFP access error	Illegal period.	Card related error: Expired card	-	-	Y	Y	-	P. 8-365
6033	MFP access error	No entering record.	Card related error: Invalid flag data (no room-entry data)	-	-	Y	Y	-	P. 8-365
6034	MFP access error	Illegal entering record.	Card related error: Invalid flag data (invalid card data)	-	-	Y	Y	-	P. 8-365
6035	MFP access error	Illegal SSFC settings of MFP.	Invalid setting: Invalid flag information (not set in an MFP)	-	-	Y	Y	-	P. 8-366
6036	MFP access error	Unmatched settings and card info.	Invalid setting: Invalid flag information (Information between an MFP and card does not match)	-	-	Y	Y	-	P. 8-366
6037	MFP access error	You cannot be used.	Permission flag for use not available	-	-	Y	Y	-	P. 8-366
6040	MFP access error	Failed to read the card	Card authentication: Read error	-	-	Y	Y	-	P. 8-366
6041	MFP access error	Card Authentication Failed because of Card Reading Error	Card authentication: Card related error	-	-	Y	Y	-	P. 8-366
6042	MFP access error	Card Authentication Failed because of Setting Error	Card authentication: Card setting error	-	-	Y	Y	-	P. 8-367
6043	MFP access error	Card Authentication Failed because the card information was duplicated on the card server.	Card authentication failure (duplication of card information)	-	-	Y	Y	-	-
6044	MFP access error	Card Notification Communication Error	Card notification failure (Stage2)	-	-	Y	Y	-	-
6050	MFP access error	Successful print authentication	Print job authentication success	-	-	Y	Y	-	-
6051	MFP access error	Failed print authentication	Print job authentication failure	-	-	Y	Y	-	-
6052	MFP access error	Failed to connect on External LDAP server for Role Based Access Control	Connection failure to an external Role Base Access Control (LDAP) server	-	-	Y	Y	-	P. 8-367
6053	MFP access error	Failed print authentication (Authentication server connection error)	Print job authentication failure due to NIC initialization	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
6054	MFP access error	Failed to register the user by automatically (Maximum number of registered users)	Print job authentication failure due to upper limit excess of user automatic registration	-	-	Y	Y	-	-
6055	MFP access error	Successful print authentication by cache information	Print job authentication success with cache information	-	-	Y	Y	-	-
6060	MFP access error	Successful user login	(PIN authentication) User login success to an MFP	-	-	Y	Y	-	-
6061	MFP access error	Successful user logout	(PIN authentication) User logout success from an MFP: Manual logout	-	-	Y	Y	-	-
6062	MFP access error	Successful user logout (Session Time Out)	(PIN authentication) User logout success from an MFP: Automatic logout	-	-	Y	Y	-	-
6063	MFP access error	Department code has not been assigned to the user	(PIN authentication) Department code not assigned to a user	-	-	Y	Y	-	-
6064	MFP access error	Cannot find the Home Directory.	(PIN authentication) Home directory not found	-	-	Y	Y	-	-
6065	MFP access error	Failed to register the user by automatically (Maximum number of registered users)	(PIN authentication) User automatic registration failure (due to a upper limit of the user registration number)	-	-	Y	Y	-	-
6066	MFP access error	PIN Authentication Failed because the PIN code was duplicated on the PIN server.	PIN authentication failure (duplication of a PIN code)	-	-	Y	Y	-	-
6067	MFP access error	Successful user login by cache information	(PIN authentication) User login success to an MFP with cache information	-	-	Y	Y	-	-
6100	MFP access error	User account is locked	User account locking out	-	-	Y	Y	-	-
6101	MFP access error	Box is locked	e-Filing box locking out	-	-	Y	Y	-	P. 8-367
6102	MFP access error	Failed to login because the user account had been locked out.	User account being locking out	-	-	Y	Y	-	P. 8-367

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
6103	MFP access error	Failed to access Box because the Box had been locked out.	e-Filing box being locking out	-	-	Y	Y	-	P. 8-367
6121	MFP access error	Failed to Secure Erase	Automatic secure erase failure	-	-	Y	Y	-	P. 8-368
6130	MFP access error	Successfully verified clock with Time Server	Synchronization success to a time server	-	-	Y	Y	-	-
6131	MFP access error	MFP fail to verify clock with Time Server	Synchronization with a time server has failed	-	-	Y	Y	-	P. 8-368
6150	MFP access error	Print Log full (100% Used) Log OverWrite will be start	Print log database full	-	-	Y	Y	-	-
6151	MFP access error	Print Log near full (95% Used)	Print log database nearly full (95%)	-	-	Y	Y	-	-
6152	MFP access error	Print Log near full (90% Used)	Print log database nearly full (90%)	-	-	Y	Y	-	-
6153	MFP access error	Print Log near full (80% Used)	Print log database nearly full (80%)	-	-	Y	Y	-	-
6154	MFP access error	Print Log near full (70% Used)	Print log database nearly full (70%)	-	-	Y	Y	-	-
6160	MFP access error	Scan Log full (100% Used) Log OverWrite will be start	Scan log database full	-	-	Y	Y	-	-
6161	MFP access error	Scan Log near full (95% Used)	Scan log database nearly full (95%)	-	-	Y	Y	-	-
6162	MFP access error	Scan Log near full (90% Used)	Scan log database nearly full (90%)	-	-	Y	Y	-	-
6163	MFP access error	Scan Log near full (80% Used)	Scan log database nearly full (80%)	-	-	Y	Y	-	-
6164	MFP access error	Scan Log near full (70% Used)	Scan log database nearly full (70%)	-	-	Y	Y	-	-
6170	MFP access error	FAX_Transmission Log full (100% Used) Log OverWrite will be started	Fax transmission database full	-	-	Y	Y	-	-
6171	MFP access error	FAX_Transmission Log near full (95% Used)	Fax transmission database nearly full (95%)	-	-	Y	Y	-	-
6172	MFP access error	FAX_Transmission Log near full (90% Used)	Fax transmission database nearly full (90%)	-	-	Y	Y	-	-
6173	MFP access error	FAX_Transmission Log near full (80% Used)	Fax transmission database nearly full (80%)	-	-	Y	Y	-	-
6174	MFP access error	FAX_Transmission Log near full (70% Used)	Fax transmission database nearly full (70%)	-	-	Y	Y	-	-
6180	MFP access error	FAX_Receive Log full (100% Used) Log OverWrite will be start	Fax reception database full	-	-	Y	Y	-	-
6181	MFP access error	FAX_Receive Log near full (95% Used)	Fax reception database nearly full (95%)	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
6182	MFP access error	FAX_Receive Log near full (90% Used)	Fax reception database nearly full (90%)	-	-	Y	Y	-	-
6183	MFP access error	FAX_Receive Log near full (80% Used)	Fax reception database nearly full (80%)	-	-	Y	Y	-	-
6184	MFP access error	FAX_Receive Log near full (70% Used)	Fax reception database nearly full (70%)	-	-	Y	Y	-	-
6190	MFP access error	Message Log full (100% Used) Log OverWrite will be start	Message log database full	-	-	Y	Y	-	-
6191	MFP access error	Message Log near full (95% Used)	Message log database nearly full (95%)	-	-	Y	Y	-	-
6192	MFP access error	Message Log near full (90% Used)	Message log database nearly full (90%)	-	-	Y	Y	-	-
6193	MFP access error	Message Log near full (80% Used)	Message log database nearly full (80%)	-	-	Y	Y	-	-
6194	MFP access error	Message Log near full (70% Used)	Message log database nearly full (70%)	-	-	Y	Y	-	-
61B0	MFP access error	Failed to save Image Log data	Image log saving failure to an MFP local storage	-	-	Y	Y	-	P. 8-368
61C0	MFP access error	Application Log full (100% Used) Log OverWrite will be start	Application log database full	-	-	Y	Y	-	-
61C1	MFP access error	Application Log near full (95% Used)	Application log database nearly full (95%)	-	-	Y	Y	-	-
61C2	MFP access error	Application Log near full (90% Used)	Application log database nearly full (90%)	-	-	Y	Y	-	-
61C3	MFP access error	Application Log near full (80% Used)	Application log database nearly full (80%)	-	-	Y	Y	-	-
61C4	MFP access error	Application Log near full (70% Used)	Application log database nearly full (70%)	-	-	Y	Y	-	-
61D0	Data Backup / Data Restore	Please make a backup of HDD data.	Backup is required since an HDD may be damaged	-	-	Y	Y	-	-
61D1	Data Backup / Data Restore	Exchange of the HDD is required. Please contact service.	Replacement is required since an HDD is likely to fail in the near future	-	-	Y	Y	-	-
6200	MFP access error	Service Technician changed Security Level	Security level change of an MFP by a service technician	-	-	Y	Y	-	-
6220	MFP access error	Administrator's setting wizard is finished	Execution of the administrator setting wizard	-	-	-	-	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
6221	MFP access error	Security settings are changed by Administrator	Security setting items change by an administrator	-	-	-	-	-	-
6240	MFP access error	User account password is not pursuant to Security Policy	A user password is outside the security policy.	-	-	-	-	-	-
6241	MFP access error	e-Filing Box password is not pursuant to Security Policy	An e-Filing box password is outside the security policy.	-	-	-	-	-	-
6260	MFP access error	User Information updated	User information change	-	-	-	-	-	-
6261	MFP access error	Role Information updated	Role information change	-	-	-	-	-	-
6262	MFP access error	Role in Group is edited	Group role information change	-	-	-	-	-	-
6263	MFP access error	Failed to add the new build-in user or role	New build-in user and role update failure	-	-	-	-	-	P. 8-368
6280	MFP access error	Selfsigned Certificate generated	Self-signed certification generation	-	-	-	-	-	-
6281	MFP access error	Server Certificate generated	Server certification generation	-	-	-	-	-	-
6282	MFP access error	Failed to add certificate	Certification addition failure	-	-	-	-	-	-
6283	MFP access error	Cryptographic key generated	Encryption key generation	-	-	-	-	-	-

## 8.2.7 Maintenance error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
7100	Maintenance error	Successfully updated Copier Firmware	System firmware installation success	-	Y	Y	-	-	-
711A	Maintenance error	Cleared License Key	Electronic key clear	-	-	Y	Y	-	-
711C	Maintenance error	Successfully removed License Key	Electronic key returning success	-	-	Y	Y	-	-
711D	Maintenance error	Failed to remove License Key	License key returning failure	-	-	Y	Y	-	P. 8-369
711E	Maintenance error	Successfully installed License Key	Electronic key installation success	-	-	Y	Y	-	-
711F	Maintenance error	Failed to install License Key	License key installation failure	-	-	Y	Y	-	P. 8-369
7136	Maintenance error	Successfully imported EWB error screen file	EWB error screen file importing success	-	-	Y	Y	-	-
7137	Maintenance error	Failed to imported EWB error screen file	EWB error screen file importing failure	-	-	Y	Y	-	-
7154	Maintenance error	Rebuilt the Log DB by Log DB corruption	Log database rebuilding caused by damage on it	-	-	Y	Y	-	-
7155	Maintenance error	Rebuilt the Image Log DB by Image Log DB corruption	Image log database rebuilding caused by damage on it	-	-	Y	Y	-	-
7156	Maintenance error	Rebuilt the AppManagement DB due to AppManagement DB corruption.	App Management database rebuilding has been performed automatically since it was damaged	-	-	Y	Y	-	-
7157	Maintenance error	Rebuilt the HomeScreen DB due to HomeScreen DB corruption.	HomeScreen database rebuilding has been performed automatically since it was damaged	-	-	Y	Y	-	-
7158	Maintenance error	Rebuilt the JobHistory DB due to JobHistory DB corruption.	JobHistory database rebuilding has been performed automatically since it was damage	-	-	Y	Y	-	-
7159	Maintenance error	Rebuilt the AppLicense DB by AppLicense DB corruption	AppLicense database rebuilding has been performed automatically since it was damaged	-	-	Y	Y	-	-
718A	Maintenance error	Edited Date & Time Setting	The time set in the MFP has been changed	-	-	Y	Y	-	-
718B	Maintenance error	Started the Daylight Savings Time	Summer time has started	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
718C	Maintenance error	Ended the Daylight Savings Time	Summer time has ended	-	-	Y	Y	-	-
71B0	Maintenance error	Failed to decrypt Software Package	Software package file decryption failure	-	-	Y	Y	-	P. 8-369
71B2	Maintenance error	Successfully updated Laser ROM	Laser firmware installation success	-	-	Y	Y	-	-
71B3	Maintenance error	Failed to update Laser ROM	Laser firmware installation failure	-	-	Y	Y	-	-
71B4	Maintenance error	Successfully updated Finisher ROM	Finisher firmware installation success	-	-	Y	Y	-	-
71B5	Maintenance error	Failed to update Finisher ROM	Finisher firmware installation failure	-	-	Y	Y	-	P. 8-369
71B6	Maintenance error	Successfully updated Saddle ROM	Saddle firmware installation success	-	-	Y	Y	-	-
71B7	Maintenance error	Failed to update Saddle ROM	Saddle firmware installation failure	-	-	Y	Y	-	P. 8-369
71B8	Maintenance error	Successfully updated Punch ROM	Punch firmware installation success	-	-	Y	Y	-	-
71B9	Maintenance error	Failed to update Punch ROM	Punch firmware installation failure	-	-	Y	Y	-	P. 8-370
71BA	Maintenance error	Successfully updated UI Data	UI data installation success	-	-	Y	-	-	-
71BB	Maintenance error	Failed to update UI Data	UI data installation failure	-	-	Y	-	-	-
71BC	Maintenance error	UI Data successfully rolled back	UI data recovery success	-	-	Y	-	-	-
71BD	Maintenance error	Failed to rollback UI Data	UI data recovery failure	-	-	Y	-	-	-
71BE	Maintenance error	Failed to update UI Data (non-permitted machine)	UI data installation failure	-	-	Y	-	-	-
71BF	Maintenance error	Failed to update UI Data (non-permitted model)	UI data installation failure	-	-	Y	-	-	-
71E0	License Management	LMDB Recovery	License abnormality due to damage on the license manager database	-	-	Y	Y	-	P. 8-370
7200	Maintenance error	Successful transfer of Image Log to the external server	Image log saving success to an external server	-	-	Y	Y	-	-
7201	Maintenance error	Failed to transfer of Image Log to the external server	Image log saving failure to an external server	-	-	Y	Y	-	-
7202	Maintenance error	Image Log was deleted	Image log deletion	-	-	Y	Y	-	-
7203	Maintenance error	Image Log was deleted automatically	Image log automatic deletion	-	-	Y	Y	-	-
7204	Maintenance error	Image log was downloaded	Image log downloading	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
7210	Maintenance error	Successful synchronization of User Management information	User management information synchronization success	-	-	Y	Y	-	-
7211	Maintenance error	Failed to synchronize User Management information	User management information synchronization failure	-	-	Y	Y	-	-
7212	Maintenance error	Failed to synchronize User Management information (setting mistake)	User management information synchronization failure (incorrect setting)	-	-	Y	Y	-	-
7213	Maintenance error	Failed to synchronize User Management information for some Slave MFPs	Some user management information synchronization failure	-	-	Y	Y	-	-
7220	Maintenance error	Successful synchronization of AddressBook	AddressBook delivery success	-	-	Y	Y	-	-
7221	Maintenance error	Failed to synchronize Address Book	AddressBook delivery failure	-	-	Y	Y	-	-
7222	Maintenance error	Failed to synchronize Address Book for some Slave MFPs	Some AddressBook delivery failure	-	-	Y	Y	-	-
7230	Maintenance error	Added new Project Code	Project creation	-	-	Y	Y	-	-
7231	Maintenance error	Edited Project Code	Project edition	-	-	Y	Y	-	-
7232	Maintenance error	Removed a Project Code	Project deletion	-	-	Y	Y	-	-
7233	Maintenance error	Successfully exported Project Code	Project export success	-	-	Y	Y	-	-
7234	Maintenance error	Failed to export Project Code	Project export failure	-	-	Y	Y	-	-
7235	Maintenance error	Download Project Code.	Exported project downloading	-	-	Y	Y	-	-
7236	Maintenance error	Successfully imported Project Code	Project import success	-	-	Y	Y	-	-
7237	Maintenance error	Failed to import Project Code	Project import failure	-	-	Y	Y	-	-
7238	Maintenance error	Failed to import some Project Codes	Some project import failure	-	-	Y	Y	-	-
7272	Maintenance error	Successfully updated FAX FIRMWARE1	Fax firmware1 installation success	-	-	Y	Y	-	-
7273	Maintenance error	Failed to update FAX FIRMWARE1	Fax firmware1 installation failure	-	-	Y	Y	-	-
7274	Maintenance error	Successfully updated FAX FIRMWARE2	Fax firmware2 installation success	-	-	Y	Y	-	-
7275	Maintenance error	Failed to update FAX FIRMWARE2	Fax firmware2 installation failure	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
7276	Maintenance error	Successfully updated NIC FIRMWARE	NIC firmware installation success	-	-	Y	Y	-	-
7277	Maintenance error	Failed to update NIC FIRMWARE	NIC firmware installation failure	-	-	Y	Y	-	-
7278	Maintenance error	Successfully installed Monotype RIP Font	Monotype RIP font installation success	-	-	Y	Y	-	-
7279	Maintenance error	Failed to install Monotype RIP Font	Monotype RIP font installation failure	-	-	Y	Y	-	-
7280	Data Backup / Data Restore	Data Backup file storage was completed successfully	Storing of the data backup file has succeeded	-	-	Y	Y	-	-
7281	Data Backup / Data Restore	Data Backup file storage was cancelled	Storing of the data backup file has been canceled	-	-	Y	Y	-	-
7282	Data Backup / Data Restore	Regular Data Backup was not performed	Periodical data backing up has not been executed	-	-	Y	Y	-	-
7283	Data Backup / Data Restore	Data Backup file storage failed (USB media was not inserted)	Storing of the data backup file has failed (A USB storage has not been inserted)	-	-	Y	Y	-	-
7284	Data Backup / Data Restore	Data Backup file storage failed (Failed to save the file to USB media)	Storing of the data backup file has failed (Storing of a file into a USB storage has failed)	-	-	Y	Y	-	-
7285	Data Backup / Data Restore	Data Backup file storage failed (Failed to connect to the external server)	Storing of the data backup file has failed (Connection to an external server is not possible)	-	-	Y	Y	-	-
7286	Data Backup / Data Restore	Data Backup file storage failed (Failed to save the file to the external server)	Storing of the data backup file has failed (Storing of a file into an external server has failed)	-	-	Y	Y	-	-
7287	Data Backup / Data Restore	Data Backup file storage failed	Storing of the data backup file has failed	-	-	Y	Y	-	-
7290	Data Backup / Data Restore	Data Restore process was completed successfully	Restoring of the data has succeeded	-	-	Y	Y	-	-
7291	Data Backup / Data Restore	Data Restore from USB media or the external server was cancelled	Job cancel of data restore processing	-	-	Y	Y	-	-
7292	Data Backup / Data Restore	Data Restore process failed (USB media was not inserted)	Data restore processing failure (A USB storage is not inserted)	-	-	Y	Y	-	-
7293	Data Backup / Data Restore	Data Restore process failed (Failed to connect to the external server)	Data restore processing failure (Connection to an external server is not possible)	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
7294	Data Backup / Data Restore	Data Restore process failed (Failed to get the Data Backup file from USB media)	Data restore processing failure (Obtaining a file from a USB storage has failed)	-	-	Y	Y	-	-
7295	Data Backup / Data Restore	Data Restore process failed (Failed to get the Data Backup file from external server)	Data restore processing failure (Obtaining a file from an external server has failed)	-	-	Y	Y	-	-
7296	Data Backup / Data Restore	Data Restore process failed (Data Backup file is corrupted)	Data restore processing failure (Data backup file invalid)	-	-	Y	Y	-	-
7297	Data Backup / Data Restore	Data Restore process failed	Data restore processing failure	-	-	Y	Y	-	-
72A0	Maintenance error	Notification events that were registered from an application were deleted.	Deletion of event notification destination information registered from an application	-	-	Y	Y	-	-
72D0	Maintenance error	Failed to update UI Data (compatibility check error)	UI data installation failure	-	-	Y	-	-	-
72D1	Maintenance error	Failed to update Copier Firmware (compatibility check error)	System firmware installation failure	-	-	Y	-	-	-
72D2	Maintenance error	Successfully updated plugin of printer driver.	Upgrading of the plug-in for printer drivers has succeeded	-	-	Y	Y	-	-
72D3	Maintenance error	Failed to update plugin of printer driver.	Upgrading of the plug-in for printer drivers has failed	-	-	Y	Y	-	-
72D4	Maintenance error	Successfully deleted plugin of printer driver.	Deletion of the plug-in for printer drivers has succeeded	-	-	Y	Y	-	-
72D5	Maintenance error	Failed to delete plugin of printer driver.	Deletion of the plug-in for printer drivers has failed	-	-	Y	Y	-	-
72D6	Maintenance error	Failed to update UI Data (License check error)	UI data installation failure	-	-	Y	-	-	-
7300	Maintenance error	Successfully installed Application	An application is installed	-	-	Y	Y	-	-
7301	Maintenance error	Failed to install Application	Installation of an application fails	-	-	Y	Y	-	P. 8-370
7302	Maintenance error	Successfully uninstalled Application	An application is uninstalled	-	-	Y	Y	-	-
7303	Maintenance error	Failed to uninstall Application	Uninstallation of an application fails	-	-	Y	Y	-	-
7304	Maintenance error	Successfully updated Application	An application is updated	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
7305	Maintenance error	Failed to update Application	Updating of an application fails	-	-	Y	Y	-	-
7306	Maintenance error	Application removal completed	Deletion of all the applications has succeeded	-	-	Y	Y	-	-
7307	Maintenance error	Failed to completely delete application.	Deletion of all the applications has failed	-	-	Y	Y	-	-
7308	Maintenance error	Automatically stopped the application.	Applications have automatically stopped	-	-	Y	Y	-	-
7309	Maintenance error	Automatically started the application.	Applications have automatically started	-	-	Y	Y	-	-
7311	Maintenance error	Failed to start Application	Start of an application fails	-	-	Y	Y	-	-
7313	Maintenance error	Application was terminated abnormally	An application ends abnormally	-	-	Y	Y	-	-
7315	Maintenance error	App start duplicated error. Please retry later.	App start duplicated error	-	-	Y	Y	-	-
7316	Maintenance error	Application license is Fraud error.	Application license is invalid	-	-	Y	Y	-	-
7320	Maintenance error	Application license was activated.	The license of an application is enabled	-	-	Y	Y	-	-
7321	Maintenance error	Failed to activation of application license	Enabling of the license for an application fails	-	-	Y	Y	-	-
7322	Maintenance error	Application license was inactivated.	The license of an application is disabled	-	-	Y	Y	-	-
7323	Maintenance error	Failed to inactivation of application license	Disabling of the license for an application fails	-	-	Y	Y	-	-
7324	Maintenance error	Installed the application license.	Installation of the application license has succeeded	-	-	Y	Y	-	-
7325	Maintenance error	Failed to install the application license.	Installation of the application license has failed	-	-	Y	Y	-	-
7326	Maintenance error	Application license uninstalled.	Application license has been uninstalled	-	-	Y	Y	-	-
7327	Maintenance error	Failed to uninstall the application license.	Uninstallation of the application license has failed	-	-	Y	Y	-	-
7328	Maintenance error	Application license removal completed	Deletion of all the application licenses has succeeded	-	-	Y	Y	-	-
7329	Maintenance error	Failed to completely delete application license.	Deletion of all the application licenses has failed	-	-	Y	Y	-	-
7330	Maintenance error	The expiration date of the license of the application approaches.	The validated date of the license for an application will nearly have expired	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
7331	Maintenance error	The time limit of the application license expired.	The validity date of the license for an application has expired	-	-	Y	Y	-	-
7332	Maintenance error	Failed to install Application. Please install the latest Application.	Application installation error	-	-	Y	Y	-	-
7333	Maintenance error	Failed to start Application. Please update the Application.	Application start error	-	-	Y	Y	-	-
7334	Maintenance error	Successfully installed Application Localization.	Installation of the application localization data has succeeded	-	-	Y	Y	-	-
7335	Maintenance error	Failed to install Application Localization.	Installation of the application localization data has failed	-	-	Y	Y	-	-
7336	Maintenance error	Application install error. The application is not supported for this MFP.	Application install error	-	-	Y	Y	-	-
7337	Maintenance error	Failed to add application button automatically.	Automatic addition of application icons has failed since the Home screen to which they are automatically added had already become full	-	-	Y	Y	-	-
7400	License Management	License Activation Success(Online)	License activation success (Online)	-	-	Y	Y	-	-
7401	License Management	License Activation Success(Offline)	License activation success (Offline)	-	-	Y	Y	-	-
7402	License Management	License Activation failed	License activation failure (Online)	-	-	Y	Y	-	P. 8-370
7403	License Management	License Activation failed, NW timeout	License activation failure (network timeout)	-	-	Y	Y	-	P. 8-370
7404	License Management	License Activation failed, NW error	License activation failure (network error)	-	-	Y	Y	-	P. 8-370
7410	License Management	License Deactivate Success(Online)	License deactivation success (Online)	-	-	Y	Y	-	-
7411	License Management	License Deactivate Success(Offline)	License deletion success (Offline)	-	-	Y	Y	-	-
7412	License Management	License Deactivation failed	License deactivation failure (Online)	-	-	Y	Y	-	P. 8-371
7423	License Management	License Deactivation failed, NW timeout	License deactivation failure (network timeout)	-	-	Y	Y	-	P. 8-371
7424	License Management	License Deactivation failed, NW error	License deactivation failure (network error)	-	-	Y	Y	-	P. 8-371

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
7430	License Management	License Activation failed, Invalid serial number	Serial number mismatching	-	-	Y	Y	-	P. 8-371
7431	License Management	License Activation failed, Invalid subnet	Subnet mismatching	-	-	Y	Y	-	P. 8-372
7432	License Management	License Activation failed, Invalid Domain	Domain mismatching	-	-	Y	Y	-	P. 8-372
7433	License management	License Activation failed (Invalid input)	License certificate ID invalid	-	-	Y	Y	Y	P. 8-372
7434	License management	License Activation failed (Same license)	License duplicating installation	-	-	Y	Y	Y	P. 8-372
7435	License management	License Activation failed (unsupported license)	Unsupported license activation	-	-	Y	Y	Y	P. 8-373
7440	License Management	License file Signature mismatch error	Signature mismatching	-	-	Y	Y	-	P. 8-373
7441	License Management	Trial License expired	End of the trial period	-	-	Y	Y	-	-
7442	License Management	License period expired	End of the valid period	-	-	Y	Y	-	-
7443	License Management	License Expired	License use period expired	-	-	Y	Y	-	P. 8-373
7444	License Management	License Not Found	No license exists	-	-	Y	Y	-	P. 8-373
7445	License Management	License Full	Full of the license	-	-	Y	Y	-	P. 8-373

## 8.2.8 Network error

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
8000	Network error	Static address of IPv4 was duplicated.	IPv4 address conflict	-	-	Y	Y	-	P. 8-374
8011	Network error	Link Local address of IPv6 was duplicated.	IPv6 link local address conflict	-	-	Y	Y	-	P. 8-374
8012	Network error	Manual address of IPv6 was duplicated.	IPv6 manual address conflict	-	-	Y	Y	-	P. 8-374
8013	Network error	Stateless address of IPv6 was duplicated.	IPv6 stateless address conflict	-	-	Y	Y	-	P. 8-374
8014	Network error	Stateful address of IPv6 was duplicated.	IPv6 stateful address conflict	-	-	Y	Y	-	P. 8-374
8021	Network error	N/A	Authentication success	-	-	Y	Y	-	-
8022	Network error	Authentication Failure	802.1X authentication failure	-	-	Y	Y	-	P. 8-374
8023	Network error	Can not contact Authentication Server/Switch	Connection failure to an authentication server and a switch	-	-	Y	Y	-	P. 8-375
8024	Network error	Certificate verification Failure	Failure in verification of certification	-	-	Y	Y	-	P. 8-375
8031	Network error	No IKE proposal chosen	IPsec error for IKEv1 certification failure	-	-	Y	Y	-	P. 8-375
8032	Network error	IKE Certificate Authentication failed	IPsec error for wrong proposal selection	-	-	Y	Y	-	P. 8-375
8033	Network error	IKE Pre-shared key Authentication failed	IPsec error for shared key authentication failure	-	-	Y	Y	-	P. 8-375
8034	Network error	Invalid Certificate	IPsec error for invalid certificate upload	-	-	Y	Y	-	P. 8-376
8035	Network error	Certificate Type unsupported	IPsec error for non-supported certification	-	-	Y	Y	-	P. 8-376
8036	Network error	Invalid certificate authority	IPsec error for invalid certification of authentication	-	-	Y	Y	-	P. 8-376
8037	Network error	Certificate unavailable	IPsec error for certification disable	-	-	Y	Y	-	P. 8-376
8038	Network error	No ISAKMP SA established	IPsec error for SA is not present	-	-	Y	Y	-	P. 8-376
8039	Network error	Invalid Signature	IPsec error for invalid signature for certification	-	-	Y	Y	-	P. 8-377
803A	Network error	No IKEv2 proposal chosen	IPsec error for wrong selection of proposal	-	-	Y	Y	-	P. 8-377

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
803B	Network error	IKEv2 Certificate Authentication failed	IPsec error for IKEv2 certification failure	-	-	Y	Y	-	P. 8-377
803C	Network error	IKEv2 Secret key Authentication failed	IKEv2 error for IKEv2 if secret key authentication failed	-	-	Y	Y	-	P. 8-377
803D	Network error	Falling Back to IKEv1	IPsec error if peer does not support IKEv2 and falling back to IKEv1	-	-	Y	Y	-	P. 8-377
803E	Network error	ISAKMP SA unusable (deleted)	IPsec error if ISAKMP SA is uncreated or destroyed due to some uncertain conditions	-	-	Y	Y	-	P. 8-378
803F	Network error	Crypto operation failed	IPsec error for IKEv2 if crypto operation failed	-	-	Y	Y	-	P. 8-378
8040	Network error	Invalid key information	IPsec error for IKEv2 if key info is invalid	-	-	Y	Y	-	P. 8-378
8041	Network error	CA not trusted	IPsec error for IKEv2 if CA is not trusted	-	-	Y	Y	-	P. 8-378
8042	Network error	Authentication Method mismatch	IPsec error for authentication method inconsistency	-	-	Y	Y	-	P. 8-378
8043	Network error	IKE Version mismatch	IPsec error for version inconsistency	-	-	Y	Y	-	P. 8-378
8044	Network error	Encapsulation mode mismatch	IPsec error for encapsulation inconsistency	-	-	Y	Y	-	P. 8-379
8045	Network error	Peer IP Address mismatch	IPsec error for peer IP inconsistency	-	-	Y	Y	-	P. 8-379
8046	Network error	Local IP Address mismatch	IPsec error for local IP inconsistency	-	-	Y	Y	-	P. 8-379
8047	Network error	Local ID mismatch	IPsec error for local ID inconsistency	-	-	Y	Y	-	P. 8-379
8048	Network error	Remote ID mismatch	IPsec error for remote ID inconsistency	-	-	Y	Y	-	P. 8-379
8049	Network error	IPsec Remote IP mismatch	IPsec error for remote IP inconsistency	-	-	Y	Y	-	P. 8-379
804A	Network error	IKEv1/IKEv2 Timed out	IPsec error for IKEv2 timeout	-	-	Y	Y	-	P. 8-380
804B	Network error	Invalid manual key data	IPsec error for invalid of ID manual key	-	-	Y	Y	-	P. 8-380
8061	Network error	Secure Update to Primary DDNS failed.	Update error for secure primary DDNS	-	-	Y	Y	-	P. 8-380

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
8062	Network error	Secure Update to Secondary DDNS failed.	Update error for secure secondary DDNS	-	-	Y	Y	-	P. 8-380
8063	Network error	Secure update to primary IPv6 server failed	Update error for IPv6 secure primary DDNS	-	-	Y	Y	-	P. 8-380
8064	Network error	Secure update to secondary IPv6 server failed	Update error for IPv6 secure secondary DDNS	-	-	Y	Y	-	P. 8-380
8065	Network error	IPv6 Update to Primary DDNS failed.	Update error for IPv6 primary DDNS	-	-	Y	Y	-	P. 8-380
8066	Network error	IPv6 Update to Secondary DDNS failed.	Update error for IPv6 secondary DDNS	-	-	Y	Y	-	P. 8-380
8067	Network error	IPv4 Update to Primary DDNS failed.	Update error for IPv4 primary DDNS	-	-	Y	Y	-	P. 8-380
8068	Network error	IPv4 Update to Secondary DDNS failed.	Update error for IPv4 secondary DDNS	-	-	Y	Y	-	P. 8-380
8069	Network error	Invalid TSIG/ SIG(0) Key file uploaded	This message is displayed when the key file for SIG(0) or TSIG is invalid	-	-	Y	Y	-	P. 8-380
80B1	Network error	Bluetooth Disconnected	Bluetooth connection failure	-	-	Y	Y	-	P. 8-381
80B2	Network error	Bluetooth Print error	Bluetooth print error	-	-	Y	Y	-	-
80B3	Network error	Bluetooth Fatal error	Bluetooth fatal error	-	-	Y	Y	-	-
80B4	Network error	Bluetooth Storage Near Full	Bluetooth storage near full	-	-	Y	Y	-	-
80B5	Network error	Bluetooth Storage Full	Bluetooth storage full	-	-	Y	Y	-	-
80C0	Network error	Failed to establish the TLS session (unexpected message)	TLS session establishment failure (invalid message)	-	-	Y	Y	-	P. 8-381
80C1	Network error	Failed to establish the TLS session (bad record mac)	TLS session establishment failure (invalid MAC data)	-	-	Y	Y	-	P. 8-381
80C2	Network error	Failed to establish the TLS session (decryption failed)	TLS session establishment failure (decoding failure)	-	-	Y	Y	-	P. 8-381
80C3	Network error	Failed to establish the TLS session (record overflow)	TLS session establishment failure (recording length abnormality)	-	-	Y	Y	-	P. 8-381
80C4	Network error	Failed to establish the TLS session (decompression failure)	TLS session establishment failure (data decompression failure)	-	-	Y	Y	-	P. 8-382
80C5	Network error	Failed to establish the TLS session (handshake failure)	TLS session establishment failure (handshake failure)	-	-	Y	Y	-	P. 8-382

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
80C6	Network error	Failed to establish the TLS session (bad certificate)	TLS session establishment failure (certificate abnormality)	-	-	Y	Y	-	P. 8-382
80C7	Network error	Failed to establish the TLS session (unsupported certificate)	TLS session establishment failure (non-support certificate)	-	-	Y	Y	-	P. 8-382
80C8	Network error	Failed to establish the TLS session (certificate revoked)	TLS session establishment failure (invalid certificate)	-	-	Y	Y	-	P. 8-382
80C9	Network error	Failed to establish the TLS session (certificate expired)	TLS session establishment failure (certificate with validity date expired)	-	-	Y	Y	-	P. 8-382
80CA	Network error	Failed to establish the TLS session (certificate unknown)	TLS session establishment failure (certificate process error)	-	-	Y	Y	-	P. 8-383
80CB	Network error	Failed to establish the TLS session (illegal parameter)	TLS session establishment failure (invalid parameter)	-	-	Y	Y	-	P. 8-383
80CC	Network error	Failed to establish the TLS session (unknown ca)	TLS session establishment failure (unknown CA certificate)	-	-	Y	Y	-	P. 8-383
80CD	Network error	Failed to establish the TLS session (access denied)	TLS session establishment failure (access rejection)	-	-	Y	Y	-	P. 8-383
80CE	Network error	Failed to establish the TLS session (decode error)	TLS session establishment failure (decoding error)	-	-	Y	Y	-	P. 8-383
80CF	Network error	Failed to establish the TLS session (decrypt error)	TLS session establishment failure (decoding error)	-	-	Y	Y	-	P. 8-384
80D0	Network error	Failed to establish the TLS session (export restriction)	TLS session establishment failure (export restrictions)	-	-	Y	Y	-	P. 8-384
80D1	Network error	Failed to establish the TLS session (protocol version)	TLS session establishment failure (non-support protocol version)	-	-	Y	Y	-	P. 8-384
80D2	Network error	Failed to establish the TLS session (internal error)	TLS session establishment failure (internal error)	-	-	Y	Y	-	P. 8-384
80D3	Network error	Failed to establish the TLS session (user canceled)	TLS session establishment failure (cancellation by a user)	-	-	Y	Y	-	P. 8-384

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
80D4	Network error	Failed to establish the TLS session (no renegotiation)	TLS session establishment failure (invalid renegotiation)	-	-	Y	Y	-	P. 8-385
8101	Network error	Wireless association with Access point failure	Wireless connection in the Access point failure	-	-	Y	Y	-	P. 8-385
8102	Network error	MFP not able to contact the Access point with the specified SSID	Connection of MFP to the Access point with a specified SSID failure	-	-	Y	Y	-	P. 8-385
8103	Network error	Wireless Certificate verification failure	Wireless certificate verification failure	-	-	Y	Y	-	P. 8-385
8104	Network error	Cannot connect to the access point due to H/W abnormality of wireless LAN	Wireless LAN / Bluetooth module hardware error	-	-	Y	Y	-	P. 8-385
8106	Network error	Wi-Fi Direct Session MAX	The number of connection sessions of Wi-Fi Direct has reached the maximum.	-	-	Y	Y	-	-
8121	Network error	Domain - General Failure during Authentication	Domain: Authentication failure	-	-	Y	Y	-	P. 8-386
8122	Network error	Domain - Invalid Username or Password	Domain: Invalid user name or password	-	-	Y	Y	-	P. 8-386
8123	Network error	Domain - Server not present in Network	Domain: Invalid server	-	-	Y	Y	-	P. 8-386
8124	Network error	Domain - User account is disabled on Server	Domain: Invalid user account	-	-	Y	Y	-	P. 8-386
8125	Network error	Domain - User account has expired and cannot be used for logon	Domain: Expired user account (cannot be used for logon)	-	-	Y	Y	-	P. 8-386
8126	Network error	Domain - User account is locked and cannot be used for logon	Domain: Locked user account (cannot be used for logon)	-	-	Y	Y	-	P. 8-387
8127	Network error	Domain - Invalid logon hours for the User	Domain: Invalid logon time	-	-	Y	Y	-	P. 8-387
8128	Network error	Active Directory Domain - Clock Skew error due to difference in Time between Server and MFP	Active directory domain: Clock skew error (due to difference in time between the server and the MFP)	-	-	Y	Y	-	P. 8-387
8129	Network error	Active Directory Domain - Kerberos Ticket has expired and cannot be used for Authentication	Active directory domain: Expired Kerberos ticket (cannot be used for authentication)	-	-	Y	Y	-	P. 8-387

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
812A	Network error	Active Directory Domain - Verification of the Ticket has failed	Active directory domain: Kerberos ticket authentication failure	-	-	Y	Y	-	P. 8-387
812B	Network error	Active Directory Domain-The Domain specified could not be found	Active directory domain: Invalid realm name	-	-	Y	Y	-	P. 8-388

## 8.2.9 Notification

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
D101	Information	Paper Empty - Large Capacity Feeder (LCF)	Paper presence / absence in the LCF	-	-	Y	Y	-	-
D102	Information		Paper presence / absence in the SFB	-	-	-	-	-	-
D103	Information	Paper Empty in Drawer 1 - Please Add Paper.	Paper presence / absence in the 1st drawer	-	-	Y	Y	-	-
D104	Information	Paper Empty in Drawer 2 - Please Add Paper.	Paper presence / absence in the 2nd drawer	-	-	Y	Y	-	-
D105	Information	Paper Empty in Drawer 3 - Please Add Paper.	Paper presence / absence in the PFP1	-	-	Y	Y	-	-
D106	Information	Paper Empty in Drawer 4 - Please Add Paper.	Paper presence / absence in the PFP2	-	-	Y	Y	-	-
D201	Information	Front Cover Open - Please Close Cover.	Front cover	-	-	Y	Y	-	-
D202	Information	Paper Feeding Cover Open - Please Close Cover.	Paper feed cover of the equipment	-	-	Y	Y	-	-
D204	Information	Lower Side Cover Open - Please Close Cover.	T-LCF cover (taking off of the LCF (large capacitor feeder))	-	-	Y	Y	-	-
D205	Information	Lower Side Cover Open - Please Close Cover.	Paper feed cover of the PFP (side cover)	-	-	Y	Y	-	-
D206	Information	Automatic Duplexing Unit Cover Open - Please Close Cover.	ADU cover / unit	-	-	Y	Y	-	-
D207	Information	Relay Unit Cover Open - Please Close Cover.	Bridge unit transport cover	-	-	Y	Y	-	-
D209	Information	Finisher Joint Cover Open - Please Close Cover.	Finisher joint (when a hanging finisher is taken off)	-	-	Y	Y	-	-
D20A	Information	Finisher Door Open - Please Close Door.	Finisher door	-	-	Y	Y	-	-
D20E	Information	Lower Tray Delivery Cover Open - Please Close Cover	Saddle stitch stapler connection	-	-	Y	Y	-	-
D20F	Information	Punch Unit Front Cover Open - Please Close Cover.	Front cover of the punch unit	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
D211	Information	Job Separator Cover Open - Please Close Cover.	Job separator cover	-	-	Y	Y	-	-
D217	Information	Finisher Door Open - Please Close Door.	Upper cover of the finisher	-	-	Y	Y	-	-
D301	Information	Black Toner Empty - Please Refill.	Toner-K empty	-	-	Y	Y	-	-
D302	Information	Cyan Toner Empty - Please Refill.	Toner-C empty	-	-	Y	Y	-	-
D303	Information	Magenta Toner Empty - Please Refill.	Toner-M empty	-	-	Y	Y	-	-
D304	Information	Yellow Toner Empty - Please Refill.	Toner-Y empty	-	-	Y	Y	-	-
D30F	Information	Waste Toner Box Full - Please Replace.	Waste toner box full	-	-	Y	Y	-	-
D311	Information		Non-genuine toner-K	-	-	-	-	-	-
D312	Information		Non-genuine toner-C	-	-	-	-	-	-
D313	Information		Non-genuine toner-M	-	-	-	-	-	-
D314	Information		Non-genuine toner-Y	-	-	-	-	-	-
D321	Information		Toner-K nearly empty	Y	-	-	-	-	-
D322	Information		Toner-C nearly empty	Y	-	-	-	-	-
D323	Information		Toner-M nearly empty	Y	-	-	-	-	-
D324	Information		Toner-Y nearly empty	Y	-	-	-	-	-
D32E	Information		Waste toner box nearly full	-	-	-	Y	-	-
D341	Information	Black Toner Empty - Please Refill.	Cartridge-K empty	-	-	Y	-	-	-
D342	Information	Cyan Toner Empty - Please Refill.	Cartridge-C empty	-	-	Y	-	-	-
D343	Information	Magenta Toner Empty - Please Refill.	Cartridge-M empty	-	-	Y	-	-	-
D344	Information	Yellow Toner Empty - Please Refill.	Cartridge-Y empty	-	-	Y	-	-	-
D361	Information	New unit was installed	Fuser unit replacement completion	-	-	Y	-	-	-
D362	Information	New unit was installed	EPU-K replacement completion	-	-	Y	-	-	-
D363	Information	New unit was installed	EPU-C replacement completion	-	-	Y	-	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
D364	Information	New unit was installed	EPU-M replacement completion	-	-	Y	-	-	-
D365	Information	New unit was installed	EPU-Y replacement completion	-	-	Y	-	-	-
D366	Information	New unit was installed	EPU2-K replacement completion	-	-	Y	-	-	-
D367	Information	New unit was installed	EPU2-C replacement completion	-	-	Y	-	-	-
D368	Information	New unit was installed	EPU2-M replacement completion	-	-	Y	-	-	-
D369	Information	New unit was installed	EPU2-Y replacement completion	-	-	Y	-	-	-
D401	Information	Close Drawer 1	1st drawer	-	-	Y	Y	-	-
D402	Information	Close Drawer 2	2nd drawer	-	-	Y	Y	-	-
D403	Information	Close Drawer 3	3rd drawer	-	-	Y	Y	-	-
D404	Information	Close Drawer 4	4th drawer	-	-	Y	Y	-	-
D405	Information	Close large capacity feeder (LCF)	Paper supply door of the T-LCF	-	-	Y	Y	-	-
D407	Information	Close large capacity feeder (LCF)	Paper supply door of the T-LCF (left side)	-	-	Y	Y	-	-
D711	Information	Add/Remove Drawer 2	2nd drawer installation / removal	-	-	Y	Y	-	-
D712	Information	Add/Remove Drawer 3	3rd drawer installation / removal	-	-	Y	Y	-	-
D713	Information	Add/Remove Drawer 4	4th drawer installation / removal	-	-	Y	Y	-	-
D718	Information	Add/Remove Large Capacity Feeder	LCF installation / removal	-	-	Y	Y	-	-
D730	Information	Add/Remove Finisher	Finisher installation / removal	-	-	Y	Y	-	-
D731	Information	Add/Remove Saddle Finisher	Saddle stitch unit installation / removal	-	-	Y	Y	-	-
D732	Information	Add/Remove Hole Punch Unit	Hole punch unit installation / removal	-	-	Y	Y	-	-
D750	Information	Add/Remove Automatic Duplexing Unit	ADU installation / removal	-	-	Y	Y	-	-
D751	Information	Add/Remove Relay Unit	Bridge unit installation / removal	-	-	Y	Y	-	-
D770	Information	Add/Remove Automatic Document Feeder	ADF installation / removal	-	-	Y	Y	-	-

Error code	Classification	Message	Contents	Error code display media					Troubleshooting
				Panl	JL	ML	Noti	CSV	
D7B0	Information	Add/Remove Fax Unit(Line1)	FAX Unit line 1 installation / removal	-	-	Y	Y	-	-
D7B1	Information	Add/Remove Fax Unit(Line2)	FAX Unit line 2 installation / removal	-	-	Y	Y	-	-
D7E0	Information	Add/Remove Coin Controller	Coin controller installation / removal	-	-	Y	Y	-	-
D7E1	Information	Add/Remove Key Copy Counter	Key counter installation / removal	-	-	Y	Y	-	-
D800	Information	The machine was shut down	Shutdown	-	-	Y	Y	-	-
D801	Information	Turned on the power	Power ON	-	-	Y	Y	-	-
D802	Information	Gone into the energy save mode	Move low power	-	-	Y	Y	-	-
D803	Information	Gone into the sleep mode	Move sleep	-	-	Y	-	-	-
D804	Information	The machine was rebooted	Execute reboot	-	-	Y	Y	-	-
D805	Information		Silent reboot	-	-	-	-	-	-
D806	Information	Reboot By Service Call	Rebooting for recovering from an internal error (service call)	Y	-	Y	-	-	-